

Citibank, N.A., Philippine Branch, has transferred ownership of its consumer banking business to Union Bank of the Philippines with effect from August 1, 2022. The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by Union Bank of the Philippines from Citigroup Inc. and related group entities.

#### PROMO MECHANICS/TERMS AND CONDITIONS – Citi's Love to Click Sale with Pacific Bay

1. Eligibility
  - 1.1 The promo ("Promo") is open to all principal and supplementary Citi Cardholders ("Cardholder") whose credit cards have been by Citibank, N.A., or its successor and assign, UnionBank of the Philippines (hereafter, all references to Citibank, N.A. Philippine Branch is understood to be references to UnionBank of the Philippines), have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo ("Cardholder").
  - 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.
2. The Promo will run from **November 15, 2022 to May 14, 2023**. All transactions must be made within the Promo Period to avail of the Promo.
3. The Promo entitles the Cardholders **P150 off for a minimum spend of P1,000**
4. To avail of the Promo
  - 4.1 To shop for Pacific Bay customer goes to the website: [www.pacificbay.com.ph](http://www.pacificbay.com.ph)
  - 4.2 Customer logs in to account or continue as guest.
  - 4.3 Customer clicks on category and browses the ranges of items. Customer may also use search bar.
  - 4.4 Customer selects the product they would like to purchase and add to cart.
  - 4.5 Customer may review their cart and proceed to checkout.
  - 4.6 Customer fills up Customer Information and Shipping Information.
  - 4.7 Customer enters the promo code in the Enter Coupon box and click "Apply".
  - 4.8 Customer chooses mode of payment and enter Citi card. Click confirm payment.
  - 4.9 Once payment is confirmed, customer will receive an email notification of their orders.
  - 4.10 Orders will be prepared and delivered.
5. Promo code can be availed by using the promo code L2CPB + First 6 digits of Citi Card
6. The Promo offer is valid only for delivery Nationwide
7. Discount is valid on Multiple use
8. No extension will be given for an expired discount code.
9. This Promo offer cannot be used in conjunction with any other promo and discount that requires a voucher code.
10. All purchases are subject to terms and conditions of **Pacific Bay** and the Citi Card Agreement.
11. The Promo offer is not exchangeable for cash, credit or other goods and services.
12. Any issue on the actual purchase should be directed and will be resolved by **Pacific Bay**. For any concerns/inquiries regarding the promo, please email [customerservice@pacificbay.com.ph](mailto:customerservice@pacificbay.com.ph)
13. Citibank is not an agent of **Pacific Bay** and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to **Pacific Bay**
14. In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
15. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-153717, Series of 2022.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).** Citibank, N.A. Philippine Branch is regulated by Bangko Sentral ng Pilipinas with contact details at <https://www.bsp.gov.ph>.