

Citibank, N.A., Philippine Branch, has transferred ownership of its consumer banking business to Union Bank of the Philippines. The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by Union Bank of the Philippines from Citigroup Inc. and related group entities.

## **PROMO MECHANICS/TERMS AND CONDITIONS – Citi's LoveToClick Promo with POBox.ph**

1. Eligibility
  - 1.1 The promo ("Promo") is open to all principal and supplementary Citi Cardholders ("Cardholder") whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo ("Cardholder").
  - 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.
2. The Promo will run from July 15, 2022 to October 15, 2022. ("Promo Period"). All transactions must be made within the Promo Period to avail of the Promo.
3. The Promo entitles the Cardholders 15% off on shipping fees.
4. To avail of the Promo
  - 4.1 To transact with Pobox.ph, visit <https://www.pobox.ph>
  - 4.2 Customers must be an existing member or POBox.ph or they can create an account.
    - 4.2.1 to create an account, cardholder must set up a username & password and input details.
  - 4.3 Once the customer purchased at any U.S.-based website/international website (e.g. [www.amazon.com](http://www.amazon.com), [www.zappos.com](http://www.zappos.com), [www.ebay.com](http://www.ebay.com), etc.) they must indicate the POBox.ph California warehouse address: For sea cargo: 1102 Arroyo St., Unit B, San Fernando, California 91340 tel. 866-9784945. For air cargo: 20657 Hatton St. Winnetka CA 91306 Tel 8669784945
  - 4.4 At POBox.ph customer must click "add item" and input 1) item name 2) tracking no 3) Store/seller 4) Quantity.
  - 4.5 Customers must wait for the delivery of the item at POBox California warehouse. Customers may check the status of delivery of purchased item at POBox.ph site, the item will be marked as received with delivery date.
  - 4.6 Once items are delivered to POBox.ph California warehouse, client can no select on the shipment option on how to proceed and pay for the shipping order.
  - 4.7 On the billing page, customer must input the promo code CITIPOBOX+first 6 digits of Citi card. The discount will automatically be applied to the total shipping charges
  - 4.8 Customer shall proceed to payment of the billing statement using their Citibank card. Once the payment is successful, POBox.ph will provide a tracking number with proceed with the shipping of the client's box.
5. Promo code can be availed by using the promo code CITIPOBOX+first 6 digits of Citi cards.
6. The Promo offer is valid for regular priced and discounted items.
7. This promo offer cannot be used in conjunction with any other promo and discount that requires a discount code.
8. The Promo offer is not exchangeable for cash, credit or other goods and services.
9. All purchases are subject to terms and conditions of POBox.ph and the Citi Card Agreement.
10. Any issue on the actual purchase should be directed and will be resolved by POBox.ph. For any concerns/inquiries regarding the promo, please email: [cs@pobox.ph](mailto:cs@pobox.ph)
11. Citibank is not an agent of POBox.ph and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to POBox.ph
12. In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
13. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-147111, Series of 2022.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).**  
Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with contact details at <https://www.bsp.gov.ph>