



## PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale with ZENROOMS Services Philippines, Inc.

### Eligibility

- 1.1 The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo (“Cardholder”).
- 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.
2. The Promo will run from March 1, 2022 to June 30, 2022. (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.
3. The Promo entitles the Cardholders 10% discount. Valid for stays across SEA, No minimum amount and stay required. Maximum discount of P1,000.
4. To avail of the Promo
  - 4.1 Go to zenrooms.com or download ZEN Rooms App.
  - 4.2 Key in destination and dates, then click “Find Rooms” afterwards.
  - 4.3 Click on the chosen property and rooms, Do not forget to place a check mark on the FREECANCELLATION to avail of the flexible booking.
  - 4.4 Once done, review necessary details then click “Book Now”.
  - 4.5 Input Guest Details and go to ADD VOUCHER to place your code, then click “Apply” to proceed.
  - 4.6 Choose your payment method and process your payment.
  - 4.7 Enter your Citi credit card details to complete your booking.
  - 4.8 Booking confirmation will be sent to your email address.
5. Promo code can be availed by using the promo code ZENCITI10
6. The Promo offer is valid only for stays across SEA. No minimum amount and stay required.
7. No extension will be given for an expired discount code.
8. This promo offer cannot be used in conjunction with any other promo and discount that requires a discount code.
9. All purchases are subject to terms and conditions of ZEN Rooms and the Citi Card Agreement.
10. The Promo offer is not exchangeable for cash, credit or other goods and services.
11. Any issue on the actual purchase should be directed and will be resolved by ZEN Rooms. For any concerns/inquiries regarding the promo, please email: care@zenrooms.com
12. Citibank is not an agent of ZEN Rooms makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to ZEN Rooms.
13. In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, and fulfilment, Citibank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
14. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank’s discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-138145, Series of 2022.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).**  
Citibank, N.A. Philippine Branch is supervised by ~~Bangko Sentral ng Pilipinas~~ with contact details at <https://www.bsp.gov.ph>