

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s Love to Click Sale with Booking.com

1. Eligibility
 - 1.1 The promo (“Promo”) is open to all principal and supplementary Citi Mastercard Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo (“Cardholder”).
 - 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.
2. The Promo will run from March 23 to June, 30, 2021. (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.
3. The Promo entitles the Cardholders up to 30% off on selected accommodations worldwide.
4. To avail of the Promo
 - 4.1 Log in or register at Booking.com via [BOOKING.COM/CITIMASTERCARD](https://www.booking.com/citimastercard). Bookings made via www.booking.com or app may not qualify.
 - 4.2 Browse for the accommodation and travel dates, and select the property you want to book. Choose an accommodation with discount badge.
 - 4.3 Enter your details.
 - 4.4 On the reservation page, enter the credit card information of the Citi Mastercard to be eligible for the cashback. Note: If the property you selected does not accept credit card payment, you will not be eligible for the cashback.
 - 4.5 Booking confirmation will be sent to the email used for the reservation.
 - 4.6 Pay for your stay using Citi Mastercard on [BOOKING.COM/CITIMASTERCARD](https://www.booking.com/citimastercard)
5. Discount is valid on room charges. Other fees and charges, including but not limited to local government taxes, service charges, food & beverage or room service charges will not be eligible for the discount.
6. For avoidance of doubt, properties that only accept cash as mode of payment will not be eligible for cashback.
7. There are two ways to manage reservations on discounted accommodations:
 - 7.1 Via confirmation email - From the confirmation email, scroll down to find ‘Need to modify your reservation’ and click on the ‘Manage your booking’ button. This will take you to the Manage Reservations page.
 - 7.2 Via your Booking.com account - Go to Booking.com and sign in with your Booking.com account. Click on your Profile and select ‘Trips’. Click ‘Can’t find a booking?’, then click ‘Rocket Travel Booking’. Enter your Rocket Travel Confirmation number in the pop-up window, and click ‘Find’. This will take you to the Manage Reservations page . (Note that this may be labeled as “Booking Number” or “Confirmation Number” in your Confirmation email)
8. Cancelled and “no show” bookings are not eligible.
9. All purchases are subject to terms and conditions of Booking.com and the Citi Card Agreement.
10. The Promo offer is not exchangeable for cash, credit or other goods and services.
11. Any issue on the actual purchase should be directed and will be resolved by Booking.com. For any concerns/inquiries regarding the promo, please contact Booking.com Customer Service onsite:
International (English): +442033202609
Singapore (English): +6564155410

Philippines (English): 180011142126

Indonesia (Bahasa Indonesia): 0078030110118

Taiwan (Mandarin): 0287933062

12. Citibank is not an agent of Booking.com and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to Booking.com.
13. In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
14. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-115749, Series of 2021.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.