

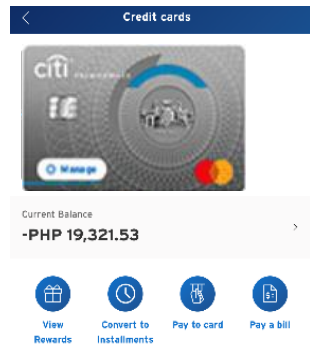


If payment will be done using the **Citi Mobile® App**

Step 1:
Log in to the Citi Mobile® App

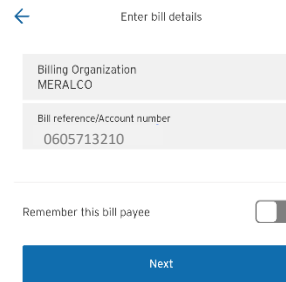


Step 2:
Tap on the card you wish to use to make a payment, then click on "Pay a Bill".

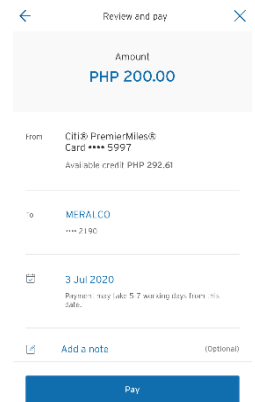


Step 3:
Tap on "All Billing Organizations", search and select Meralco, Maynilad, PLDT, Smart/Sun, Globe, Innove, BayanTel, Sky Cable, Visayan Electric/VECO, Manila Water or AIA Philippines then enter the payment details.

For Meralco, please use your permanent **CAN (Customer Account Number)** found on your Meralco bill, as account number.

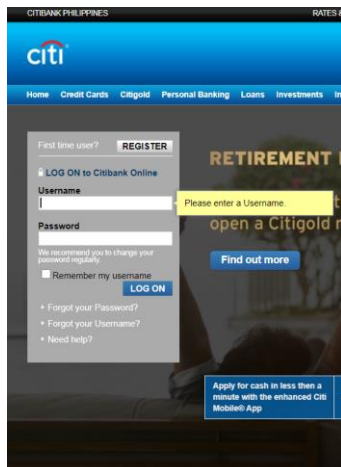


Step 4:
Confirm the details and complete your payment

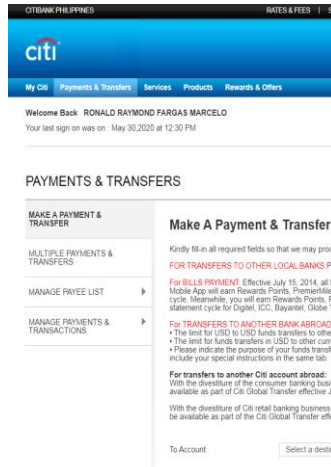


If payment will be done using **Citibank Online**

Step 1:
Log in to your Citibank Online account



Step 2:
Go to Payments & Transfers and select "Make a Payment & Transfer".



Step 3:
Choose "One Time Bill Payment" and select Meralco, Maynilad, PLDT, Smart/Sun, Globe, Innove, BayanTel, Sky Cable, Visayan Electric/VECO, Manila Water or AIA Philippines as the Payee.

For Meralco, please use your permanent **CAN (Customer Account Number)** found on your Meralco bill, as account number.

Make A Bill Payment

Kindly fill in all required fields so that we may process your request
FOR TRANSFERS TO OTHER LOCAL BANKS Please ensure that
FOR BILLS PAYMENT: Effective July 15, 2014, all Maynilad, Meralco Mobile App will earn Rewards Points, PremierMiles or CEB Points cycle. Meanwhile, you will earn Rewards Points, PremierMiles or C statement cycle for Digital, ICC, BayanTel, Globe Telecom, Sky CA
FOR TRANSFERS TO ANOTHER BANK ABROAD:
• The limit for USD to USD funds transfers to other foreign banks is
• The limit for funds transfers in USD to other currencies to other banks
• Please indicate the purpose of your funds transfer in the Purpose include your special instructions in the same tab.
For transfers to another Citi account abroad:
With the divestiture of the consumer banking business of Citi (Colo) available as part of Citi Global Transfer effective June 20, 2016. 11
With the divestiture of Citi retail banking business in Japan to SIMB be available as part of the Citi Global Transfer effective May 9, 201

To Account:
From Account:
Payee:
Account Number:
Amount:

Step 4:
Confirm the details and complete your payment

Make A Bill Payment

I'm ready to make the following payment:

From Account:	Citibank Visa: XXXXXX
Payee:	MERALCO
Account Number:	0605713210
Amount:	PHP 3,013.16

Disclaimer
Please be reminded that transactions made after 9:00 pm processed on the next banking day.

For future-dated transactions, please ensure amount is correct banking day before the intended payment date.

Transfers from your Citi Card or Citi Personal Loan Line to a Please be advised that all Meralco bills payments on due date payment is made before 9:00 PM cutoff. However, please note you.

Where is my Meralco CAN?

10-digit Meralco Customer Account Number (CAN)

Please remember to transact all 10 digits.

Banks may transact either:

Total current amount

Total amount due

The image shows a Meralco bill with several key areas highlighted by red boxes and arrows pointing to explanatory text on the left. The bill includes the customer's name and address (JUAN DELA CRUZ, 11 MALIBANG ST., BAYAN BAYAN, PANDA, CITY OF METRO MANILA), the Meralco logo, and a barcode for the Customer Account Number (CAN). The bill is titled "Summary for Customer Account Number (CAN) 181112535-9". It displays a "Total Amount Due" of ₱ 40,916.55 and a "Total Current Amount" of ₱ 619.09. A section titled "Brownouts? Emergencies?" provides contact information for Meralco. The bill also features a small bar chart and a QR code at the bottom right.

Summary for Customer Account Number (CAN) 181112535-9

Total Amount Due **₱ 40,916.55**

Total Current Amount **₱ 619.09**

Brownouts? Emergencies?
Message us on our social media accounts:
meralco
meralco