

**CITI STAYCATION WITH GRAND HYATT MANILA TERMS & CONDITIONS**

1. **CITI STAYCATION WITH GRAND HYATT MANILA** (“Promo”) is open to all Citibank Cardholders (“Cardholder”), whose credit cards (“Cards”) have been issued by Citibank, N.A., are active and in good credit standing, and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo.
2. The Promo entitles the Cardholder to the following benefits:

PROPERTY	ROOM TYPE	PROMO OFFER	VALIDITY	PROMOTION PERIOD	RESERVATION HOTLINE
<b>Grand Hyatt</b>	All Room Types	33% Discount on Best Available Rates for three nights stay booking	Daily	Promo period: October 15, 2021 to January 15, 2022  Stay period: October 15, 2021 until August 31, 2022  Blackout Dates: December 30-31, 2021	Property: Grand Hyatt Manila Email address: <a href="mailto:sea.reservations@hyatt.com">sea.reservations@hyatt.com</a> Telephone Hotline: 8838 1234

Cancellation Policy: Bookings may be cancelled 48-hours prior arrival to avoid one (1) night fee. Deposit

Policy: Reservations must be guaranteed by Citibank credit card.

Inclusions:

- a. Room accommodation
- b. Rate is room only. Breakfast is excluded.
- c. Complimentary parking
- d. Complimentary wifi access

Terms & Conditions:

- a. Minimum of 3-nights to avail of the promo
- b. The promotion is open to all Citibank cardholders.
- c. Prior reservation is required. Call (02) 8838 1234 or email [sea.reservatios@hyatt.com](mailto:sea.reservatios@hyatt.com) to reserve.
- d. The offer cannot be used in conjunction with other promotional offers, privileges or VIP cards. Discounts and privileges are not exchangeable for or convertible to cash, credit or other goods and services nor allowed as payment for the card dues.
- e. In the purchase of goods and services, which are on promotional discount, the senior citizen can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, whichever is higher.
- f. Prevailing government guidelines on hotel guests accommodations at the time of check-in will be followed.

Offers subject to changes imposed by the government on quarantine guidelines

Offers valid for local residents/foreigners with Alien Certification of Registration (ACR)

3. To avail of the Promo, the Cardholder must use his/her valid Card to pay for his/her single-receipt bill (inclusive of VAT, service charges, and prevailing local taxes) at **GRAND HYATT MANILA**. Discount will only apply to total bill exclusive of VAT, service charges, and prevailing local taxes unless otherwise specified by the merchant.

4. The offer cannot be used in conjunction with other promotional offers, privileges or VIP cards. Discounts and privileges are not exchangeable for or convertible to cash, credit or other goods and services nor allowed as payment for the Card dues.
5. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply. In the purchase of goods and services which are on promotional discount, the senior citizen can avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act of 2010, whichever is higher.
6. Any amendment in the terms and conditions governing the Promo is subject to prior DTI approval.
7. The general terms and conditions of **GRAND HYATT MANILA** apply.

Per DTI Fair Trade Permit No. FTEB-128222, Series of 2021.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).**  
Citibank, N.A. Philippine Branch is regulated by [Bangko Sentral ng Pilipinas](http://www.bsp.gov.ph) with contact details at <https://www.bsp.gov.ph>