

**HEALTHCUBE HEALTH AND WELLNESS PROGRAM FOR MERCURY DRUG CITI CARD
TERMS AND CONDITIONS**

1. The Health Cube Health and Wellness Program is available to all Mercury Drug Citi Principal and Supplementary Cardholders whose cards are active and in good credit standing, and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo.
2. The Mercury Drug Citi Cardholder can avail of the (1) Free Annual Physical Exam and exclusive discounts until **June 30, 2021** only.
3. The Health Cube Health and Wellness Program can be availed in the following Health Cube branches.
 - A. Health Cube Greenhills
 - Address: Basement 1, Promenade Building., Greenhills Shopping Center, San Juan
 - Contact details: 8650-1111, greenhills@healthcube.com.ph
 - B. Health Cube Shaw
 - Address: 241 High Pointe Medical Hub, Shaw Boulevard, Mandaluyong City
 - Contact details: 8652-1111, shaw@healthcube.com.ph
4. The Mercury Drug Citi Cardholder is entitled to (1) Free Annual Physical Exam at Health Cube.
 - A. The FREE Annual Physical Exam (regular price P1,200) includes the following:
 - Full Medical Examination with Visual Acuity
 - Complete Blood Count (CBC) with Platelet Count
 - Routine Urinalysis
 - Routine Fecalalysis
 - Chest X-ray
 - B. To avail of the FREE Annual Physical Exam:
 - a. The Cardholder shall call Health Cube at (8650-1111 / 8652-1111) or email Health Cube at (greenhills@healthcube.com.ph / shaw@healthcube.com.ph) to schedule the Annual Physical Exam.
 - b. The Annual Physical Exam can be scheduled from 7AM - 4PM (Monday-Sunday) as long as the schedule is available. The average time to complete the Annual Physical Exam is 2 hours.
 - c. The Cardholder must provide the following information in the call or email when booking the appointment:
 - (1) Last 6 digits of his/her Mercury Drug Citi Card
 - (2) Mercury Drug Citi Card Expiry Date
 - (3) Name on Card
 - (4) Annual Physical Exam preferred date and time
 - d. If booking is done through email, the Cardholder will receive a confirmation email from Health Cube if the preferred date and time is available. If the preferred schedule is not available, the Cardholder can provide an alternative schedule until availability is confirmed.
 - e. The Cardholder must present his/her Mercury Dug Citi Card and a valid government ID during his/her scheduled appointment.
 - f. The Cardholder can waive any test/s he/she does not choose to avail.
5. The Health Cube Health and Wellness Program also includes exclusive discounts on various services of Health Cube for all Mercury Drug Citi Principal and Supplementary Cardholders and their dependents up to the 1st degree of consanguinity and affinity (parents, spouse, children).
 - A. The exclusive discount applies to the following services:
 - 10% discount on Laboratory/Diagnostics/Ancillary (includes Physical Therapy, Dental, Advance Imaging) services
 - 10% discount on 4 Executive Health Check Packages
 - a. Basic Executive Package at P7,558 (regular price: P8,398)
 - b. Advanced Executive Package at P16, 908 (regular price: P18,787)
 - c. Comprehensive Executive Package at P23,708 (regular price: P26,342)
 - d. Premier Executive Package at P39,008 (regular price: P43,342)
 - P300 fixed fee on Family Medicine/In-house Doctor consultation (regular price: P500)
 - P400 fixed fee on Specialist Consultation except Neurologist, Psychiatrist and Dental Specialist (regular price: P800-P1,000)
 - B. To avail of the exclusive discount, the Cardholder must settle the billing using their Mercury Drug Citi Card.
6. The Mercury Drug Citi Cardholder hereby agrees to indemnify and hold harmless, Citibank, its employees and agents against all actions, claims, demands, losses, liabilities, damages, costs and expenses which any of them may incur or suffer arising out of or otherwise in connection with their availment of the HealthCube Health and Wellness Program.

PER DTI FAIR TRADE PERMIT NO. FTEB-102134, SERIES OF 2020.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.

For your complaints/concerns, we will endeavor to resolve these within 7 business days. For complaints/concerns requiring more time to resolve we will be in touch with you and inform you of the progress.

Version November 2020

ANNUAL PHYSICAL EXAM PREPARATION AND REMINDERS

Routine Urinalysis

- ✓ Urine specimen should be at least 30 ml.
- ✓ Freshly collected early morning or random midstream urine samples should be submitted.
- ✓ For female patients: It is not advisable to get urinalysis during menstrual period.

Routine Fecalysis

- ✓ Stool specimen should be collected in a clean specimen container. (Available in Mercury Drug)
- ✓ It should be submitted to the laboratory within an hour of passage.
- ✓ Maximum amount of stool collection should be approximately pea-sized (10g) or (10ml), if watery.
- ✓ Specimen containers not issued by Health Cube is subject to screening by laboratory staff.
- ✓ Specimen should not contain water or urine.

Chest X-ray

- ✓ Bring old film/x-ray if necessary and written report for comparison.

Complete Blood Count

No preparation needed.

Full Medical Exam

No preparation needed.

REMINDERS:

- ✓ Bring your Mercury Drug Citi Card and (1) valid government ID for validation at the front desk.
- ✓ The average time to complete the Annual Physical Exam is 2 hours.
- ✓ The Annual Physical Exam results will be sent to the email address you provided Health Cube in 3-5 days.

COMPLETION DATE:

- ✓ Cardholders must complete all pending tests within 2 weeks from the date of availment of the Annual Physical Exam.