Here are convenient ways to pay for your Citi credit card.

Pay via the Citi Mobile® App or Citibank® Online.
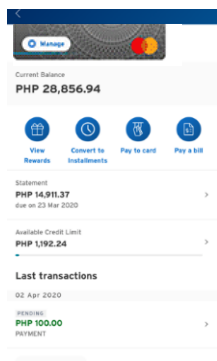
If you have a Citibank®, N.A. Philippine branch bank account, you can pay via:
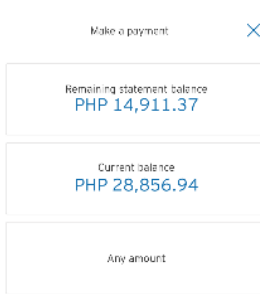
Citi Mobile App
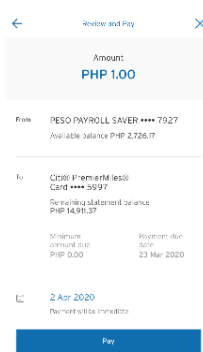
Step 1: Open the app and log in

Step 2: Click on the card you wish to pay and tap on "Pay to Card".

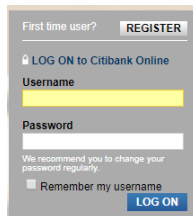**Step 3: Choose or enter the amount you wish to pay.**

Step 4: Review your payment details and click on "Pay".

Citibank Online: www.citibank.com.ph
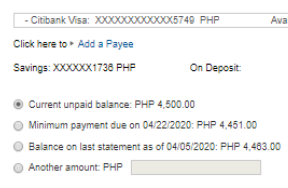
Step 1: Log in

Step 2: Click on "Payments and Transfers".

Step 3: Enter the generated One-Time PIN.

Step 4: Select the account you will be paying for and enter the amount to be paid.

Step 5: Verify statement details and click on "Confirm and Pay"

Pay via other banks that are part of the BancNet network.

Log on to your other bank's online banking sites or apps to conveniently pay for your Citi credit card bill. Just look for "Citibank Credit Card" as the payee.

BDO Here's how   **BPI** Here's how   **Metrobank** You're in good hands — Here's how   **UnionBank**

Asia United Bank	Bank of Commerce	Chinabank	CTBC Bank	Development Bank of the Philippines
Eastwest Bank	Equicom Savings Bank	Landbank of the Philippines	PBCOM	PNB
Philtrust Bank	RCBC	Security Bank	Sterling Bank of Asia	UCPB

- Log on to your bank's website/mobile app.
- Select Pay Bills/Payments
- Choose Citibank Credit Card as your biller/payee
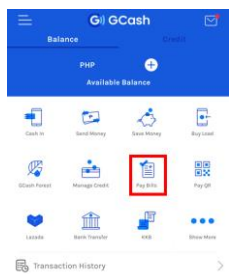- Enter credit card number and amount to be paid

Exact process for each bank may differ. Pre-enrollment of credit card number may be required.

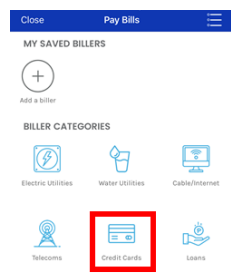## Pay via mobile wallets and log in to the GCash app.

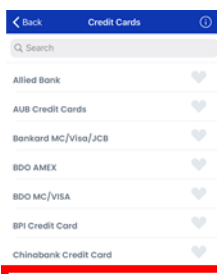**Step 1: Open the GCash app and enter your 4 digit MPIN.**
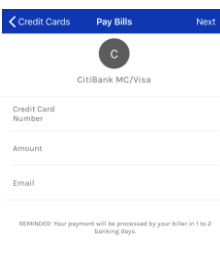
Step 2: Select "Pay Bills".

Step 3: Choose "Credit Cards" under Biller categories.

Step 4: Choose "Citibank MC/Visa" from the list of accredited banks.

Step 5: Enter credit card number and amount to be paid.

Pay through auto debit.

If you have a Citibank®, N.A. Philippine branch bank account, you can enroll into auto-debit to automatically pay for your card every month.

Auto-debit is a payment arrangement that automatically debits a specified amount from your bank account to pay for your credit card bill.

You can choose from either minimum amount due, total amount due or a fixed amount every month to be paid to your card account.

The auto-debit payment happens at 5PM of your due date. You will need to ensure that your account is funded at least 2 days before your due date so that the auto-debit can be processed.

Call CitiPhone® at +632 8995 9999 to enroll or talk to your account manager for assistance.

Pay through Citibank®, N.A. Philippine card payment express machines.

These are available at all Citibank®, N.A. Philippine branches and ATM Centers.
View list of Citibank®, N.A. Philippine Branches and ATM Centers.

Pay through our accredited payment centers.

- BDO   • UCPB   •Metrobank ATMs   •Unionbank ATMs
- SM Department Stores, select SM Supermarkets, Hypermarkets, and Save More branches
- All Robinsons Department Stores and Supermarkets

Here are convenient ways to pay for your Citi credit card.

BPI

Pay for your Citi credit card bill via BPI Online.

You must first enroll your Citi credit card as a biller via BPI Online:
https://online.bpi.com.ph/portalserver/onlinebanking/sign-in

Step 1: Log in

Login to your account

Username

| Username |

Password

| Password |

Login

Step 2: Click on "Other Services".

- Payments/Load
- Investments
- Account Maintenance
- **Other Services**

Step 3: Under "Recipients", click "Manage Recipients".

Remittance Services	Cards
Inquiry on Incoming Remittance	Card Control
Branch Services	Recipients
BPI Express Assist (BEA)	**Manage Recipients**

Step 4: Click on "Add New Recipient".

+ **Add New Recipient**

View All ▾

Step 5: On the Recipient dropdown menu, please select "Billers".

Enroll Recipients Step 1 of 3 - Fill in the details

Recipient

| Select type of recipient |

✓ Select type of recipient
Billers
Other Person's Accounts
Prepaid Cards

Step 6: Type "CITICC" under Biller and enter your credit card number under Reference Number.

Enroll Recipients Step 1 of 3 - Fill in the details

Recipient

| Billers |

Biller

| CITIBANK CREDIT CARD | CITICC | →

Reference Number

| Enter reference number | →

Step 7: Confirm details entered.

Enroll Recipients Step 2 of 3 - Review details

Are these details correct?

Recipient:
Billers

Biller:
CITIBANK CREDIT CARD | CITICC

Reference Number:
██████████

✕ Cancel   ✎ Edit

Step 8: Initiate sending of a One-Time PIN via SMS and enter the 6-digit code once prompted.

One-Time PIN

To proceed, a 6-digit code will be sent via SMS.

Is this your number?
+63917****198

Not your phone?

Yes, send me the code

Cancel

Step 9: Receive confirmation that enrollment was successful. Account owner can now start paying their Citibank Credit Card using BPI Online via Payments/Load facility.

Enroll Recipients Step 3 of 3 - Enrollment was successful!

✓ **Enrollment was successful!**
Confirmation Date & Time: Wednesday, Apr 15 2020, 03:45:41 PM (GMT +8)
Confirmation Number: ██████████

Recipient:
Billers

Biller:
CITIBANK CREDIT CARD | CITICC

Reference Number:
██████████

Pay Bills on the web.

Step 1: Fill in the details.

Pay Bills   Load Prepaid Phone   Load Other Prepaid

Step 1 of 3 - Fill in the details

Pay from

Which account would you like to pay from?

Amount to pay

| PHP | 0.00 |

Pay to

| Select biller |

Frequency

Step 2: Review and confirm the details entered.

Pay Bills   Load Prepaid Phone   Load Other Prepaid

Step 2 of 3 - Review details

Are these details correct?

Pay from
ACCOUNT |

Pay to
CITICC |

✕ Cancel   ✎ Edit

Step 3: Initiate sending of a One-Time PIN via SMS and enter the 6-digit code once prompted.

One-Time PIN

To proceed, a 6-digit code will be sent via SMS.

Is this your number?
+63917****198

Not your phone?

Yes, send me the code

Cancel

Step 4: Receive confirmation that your payment was successful.

Pay Bills   Load Prepaid Phone   Load Other Prepaid

Step 3 of 3 - Bills payment was successful!

Pay from
ACCOUNT |

Pay to
CITICC |

✓ One-Time PIN accepted

✓ **Bills payment was successful!**
Confirmation Date & Time: Friday, Apr 17 2020, 03:41:27 PM (GMT +8)
Confirmation Number: 758747004663

Pay Bills on the app.

Step 1: Log in

BPI

Login

Step 2: Tap 'Payments/Load' and then select 'Pay Bills'

☰ My Accounts

⇄ Transfers ›

▤ Payments/Load ▾

Pay Bills

Load Prepaid Phone

Load Other Prepaid

Step 3: Fill in the details.

Step 1 of 3 - Fill in the details

Pay from

| ACCOUNT ▾ |

Available Balance

Amount to pay

| PHP |

Pay to

| CITICC | |

Notes

| Enter notes (optional) |

Step 4: Review and confirm the details entered.

Step 2 of 3 - Review details

Are these details correct?

Pay from:
ACCOUNT |

PHP

Pay to:
CITICC |

Confirm

✎ Edit

Step 5: Initiate sending of a One-Time PIN via SMS and enter the 6-digit code once prompted.

One-Time PIN

To proceed, a 6-digit code will be sent via SMS.

Is this your number?
+63917**********

Not your phone?

Yes, send me the code

Step 6: Receive confirmation that your payment was successful.

☰ Pay Bills

Step 3 of 3 - Bills payment was successful!

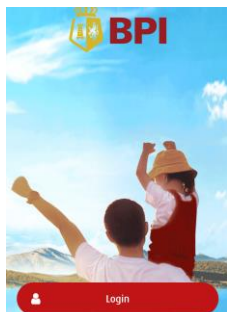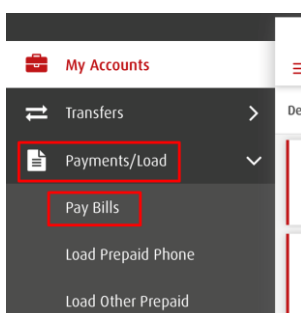Pay from:
ACCOUNT |

PHP

Pay to:
CITICC |

✓ One-Time PIN accepted

✓ **Bills payment was successful!**
Confirmation Date & Time: Thursday, Apr 16 2020;
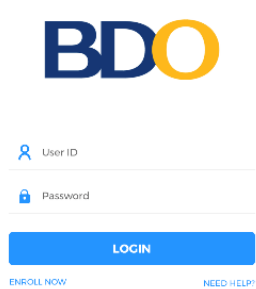04:49:57 PM (GMT +8)
Confirmation Number: 1587026980412
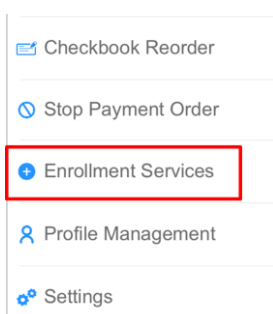
Here are convenient ways to pay for your Citi credit card.

BDO

Pay for your Citi credit card bill via the BDO Mobile App.
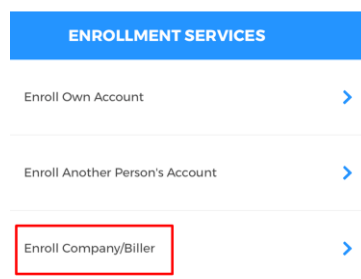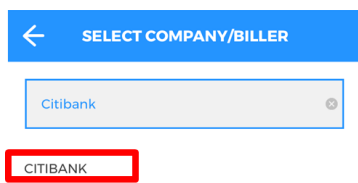You must first enroll your Citi credit card as a biller.

Step 1: Log in

BDO

👤 User ID
🔒 Password

LOGIN

ENROLL NOW   NEED HELP?

Step 2: Click on "More" on the menu panel on the lower right and select "Enrollment Services".

✉ Checkbook Reorder
🚫 Stop Payment Order
🔵 Enrollment Services
👤 Profile Management
⚙ Settings

Step 3: Tap Enroll "Company/Biller".

ENROLLMENT SERVICES

Enroll Own Account   ›
Enroll Another Person's Account   ›
Enroll Company/Biller   ›

Step 4: Search for "Citibank".

← SELECT COMPANY/BILLER

Citibank   ⊗

CITIBANK

Step 5: Under Product Type, select "VISA/MasterCard" and enter your card number and name.

← ENROLL COMPANY/BILLER

Company/Biller   ›
CITIBANK

Product Type   ›

Payment Channels   ›

Subscriber Number
Type subscriber number here
Subscriber Name
Type subscriber name here

Preferred Nickname
Type preferred nickname here

‹ ›   SELECT   Done

Choose one
CITIBANK ISD
MASTERCARD
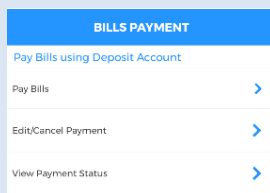READY CREDIT INSTALLMENT
READY CREDIT MLA/CEBU
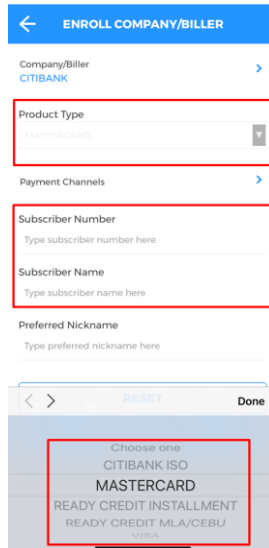
Once you have enrolled your Citi credit card/s as part of your BDO Billers, you can now pay regularly via the BDO Mobile App.
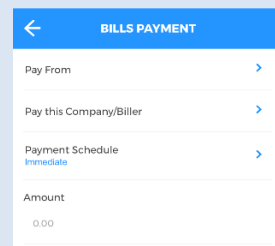
Step 1: After receiving confirmation that your biller enrollment was successful, select "Pay Bills" on the bottom menu.
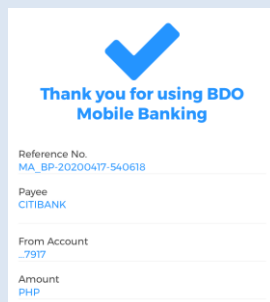
📷 MY ACCOUNTS   ✈ SEND MONEY   📱 PAY BILLS

Step 2: Select "Pay Bills".
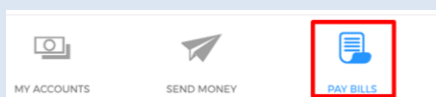
BILLS PAYMENT
Pay Bills using Deposit Account
Pay Bills   ›
Edit/Cancel Payment   ›
View Payment Status   ›

Step 3: Under "Pay this Company/Biller" select your enrolled Citi credit card and enter the amount you wish to pay.

← BILLS PAYMENT

Pay From   ›
Pay this Company/Biller   ›
Payment Schedule
Immediate
Amount
0.00

Step 4: Receive confirmation that your payment was successful.

✔
Thank you for using BDO Mobile Banking

Reference No.
MA_BP-2020OI7-5k0061
Payee
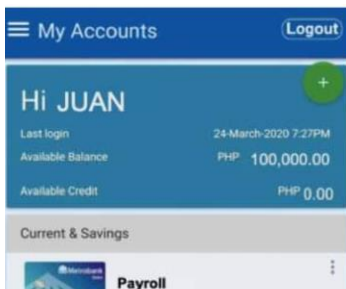CITIBANK
From Account
7917
Amount
PHP

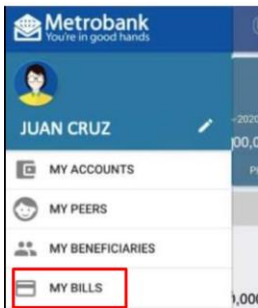Here are convenient ways to pay for your Citi credit card.

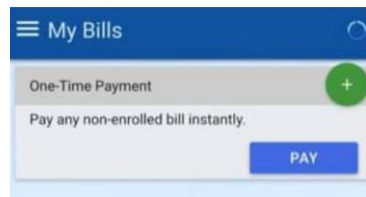**Pay for your Citi credit card bill via the Metrobank Mobile App.**

Step 1: Log in and tap on the menu panel on the upper left.
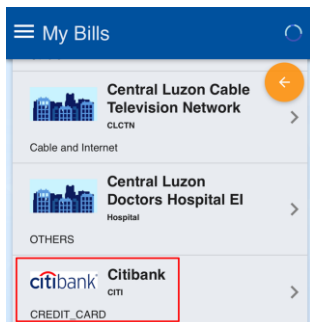

Step 2: Select "My Bills"

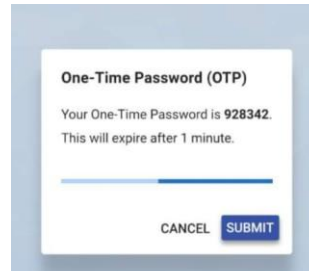Step 3: Tap "Pay" under One-Time Payment

Step 4: Search for "Citibank credit card".

Step 5: Enter the 16-digit credit card number for the subscriber number field and amount to be paid.

Step 6: Submit One-Time Password to authorize your transaction.

Step 7: Receive confirmation that your payment was successful.