



PROMO MECHANICS/TERMS AND CONDITIONS – Citi's 20% Discount at COOP Grocer

1. Eligibility

The promo ("Promo") is open to all principal and supplementary Citi Cardholders ("Cardholder") whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

- The promo is from **December 25, 2020 to January 25, 2021** open to Citi Prestige, Citi PremierMiles, Citi Platinum, Citi Cash Back, Citi Rewards and Citi Simplicity+ cardholders. All transactions must be made within the Promo Period to avail of the Promo.
- The promo entitles the Citi Cardholders who are first time COOP customers for a 20% Discount for transactions done at the COOP Grocer mobile app or website.
- Promo offer is valid only for deliveries within Metro Manila.
- To avail of the promo, the qualified Cardholder must use his/her Citi Prestige, Citi PremierMiles, Citi Platinum, Citi Cash Back, Citi Rewards and Citi Simplicity+.
- The qualified cardholder will be charged with the full cost upon purchase. The 20% discount will be refunded via cash on the day of delivery.
- Any issue on the actual purchase should be directed to COOP Grocer and will be resolved by sending a message via the whatsapp section found in the My Profile page of the COOP Grocer mobile app.
- Any issue specific to the purchase will be resolved by COOP Grocer.
- Citibank is not an agent of any of COOP Grocer and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the COOP Grocer.
- In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfilment,
- Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the
- Promo shall be resolved by Citibank with the concurrence of DTI.
- Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo, may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

For any concerns, you may call us at (632) 8895-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.

Terms and conditions apply. Per DTI Fair Trade FTEB Permit No. 110556,S20.