

PAY WITH POINTS

Redeem your points, miles, or rebates to offset purchases made with your Citi Credit Card at eligible merchants.

| Eligible Cards | <ul style="list-style-type: none"> • Citi Classic • Citi Gold • Citi Platinum Card • Citi Rewards Card • Citi Prestige Card • Citi PremierMiles Card • Citi Cash Back Card • Shell Citi Card • Mercury Drug Citi Card <p>This offer is available to select cardholders and purchases.</p> | | | | | | | | | | | | | | |
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| How can you pay with points/miles/rebates? | <ol style="list-style-type: none"> 1. Use your Citi credit card to shop, eat out or gas up at Shell. 2. An SMS will be sent to your registered mobile number with a link for you to redeem your points, miles, or rebates to offset your purchase. Sample SMS: Pay for your purchase worth <amount> at <merchant> w/ your points/miles/rebates at <link> (Valid for 24 hrs). 3. Click on the link and select the number of points, miles, or rebates to redeem. | | | | | | | | | | | | | | |
| Points/Miles/Rebates Conversion Rate | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Product</th> <th style="text-align: center;">Conversion Rate</th> </tr> </thead> <tbody> <tr> <td>Citi Gold, Citi Classic Citi Platinum, Citi Rewards, or Citi Prestige Card</td> <td style="text-align: center;">25 points = Php 1</td> </tr> <tr> <td>Citi PremierMiles Card</td> <td style="text-align: center;">8 PremierMiles = Php 1</td> </tr> <tr> <td>Citi Cash Back Card</td> <td style="text-align: center;">2 Cash Back rebates = Php 1</td> </tr> <tr> <td>Shell Citi Card</td> <td style="text-align: center;">1 rebate = Php 1</td> </tr> <tr> <td>Mercury Drug Citi Card</td> <td style="text-align: center;">1 point = Php 1</td> </tr> <tr> <td>Citi Grab Card</td> <td style="text-align: center;">10 points = Php 1</td> </tr> </tbody> </table> | Product | Conversion Rate | Citi Gold, Citi Classic Citi Platinum, Citi Rewards, or Citi Prestige Card | 25 points = Php 1 | Citi PremierMiles Card | 8 PremierMiles = Php 1 | Citi Cash Back Card | 2 Cash Back rebates = Php 1 | Shell Citi Card | 1 rebate = Php 1 | Mercury Drug Citi Card | 1 point = Php 1 | Citi Grab Card | 10 points = Php 1 |
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| Citi PremierMiles Card | 8 PremierMiles = Php 1 | | | | | | | | | | | | | | |
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| Shell Citi Card | 1 rebate = Php 1 | | | | | | | | | | | | | | |
| Mercury Drug Citi Card | 1 point = Php 1 | | | | | | | | | | | | | | |
| Citi Grab Card | 10 points = Php 1 | | | | | | | | | | | | | | |
| Terms and Conditions | <ol style="list-style-type: none"> 1. This offer is open to pre-selected cardholders with Citi Classic, Citi Gold, Citi Platinum, Citi Prestige, Citi PremierMiles, Citi Rewards, Citi Cash Back, Mercury Drug Citi, and Citi Shell cards whose cards have been locally issued by Citibank, N.A. Philippines (referred to as "Cardholder"), and are active and in good credit standing. 2. We may from time to time send you an SMS that will allow you to redeem your points, miles or rebates to offset the full or partial amount of your retail spend at merchants. 3. You may refer to the link in the Pay with Points SMS for the number of points, miles, or rebates required to redeem and offset a portion or the entire amount of the corresponding transaction you have made. 4. Once the redemption has been processed, the request cannot be revoked or cancelled and the points, miles, or rebates cannot be transferred back into your Card Account. 5. If the redemption is successful, you will see a credit adjustment on your next statement of account that corresponds to the amount of points, miles or rebates you have redeemed. 6. The merchant's Return/Exchange Policy remains applicable for the purchased item or service. 7. All transactions are subject to the Terms and Conditions governing the issuance and use of Citi Cards and all related provisions of the Citi ThankYou Rewards program. | | | | | | | | | | | | | | |
| FAQs | <ul style="list-style-type: none"> • Do I need to redeem as soon as I receive the SMS? <ul style="list-style-type: none"> ◦ Yes, as the link is valid only for 24 hours from the time you perform the eligible transaction. • When and how will the redemption show in my account? | | | | | | | | | | | | | | |

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| | <ul style="list-style-type: none">○ The redemption will show as a credit adjustment in your next card statement. Please look for the merchant description 'Pay-with-points cashback'.• I was not able to click on the link within 24 hours. Can you resend the SMS to me?<ul style="list-style-type: none">○ Unfortunately, we can no longer resend the SMS. If you still wish to redeem your points to offset your transaction, you may redeem cash credits through the Citi ThankYou Rewards site www.citibank.com.ph/thankyou.• When will my points/miles/rebates be debited for the Pay with Points transaction?<ul style="list-style-type: none">○ Only when you confirm the redemption within the link will the corresponding points be debited from your points balance. Otherwise, even if you receive the SMS but did not confirm within the link, the points will not be deducted from your points balance. |
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