

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s Love to Click Mother’s Day Promo with ISLANDROSE

1. Eligibility
 - 1.1 The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo (“Cardholder”).
 - 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.
2. The Promo will run from April 15, 2021 to May 8, 2021 (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.
3. The Promo entitles the Cardholders 15% off on all items, excluding sympathy flowers.
4. To avail of the Promo the cardholder must complete the following steps:
 - 4.1 Go to Island Rose website and choose Philippine Peso as your currency.
 - 4.2 Select your desired product and fill-out all the details on the Order Form (e.g. delivery date and message) and click “ADD TO BASKET” then “CHECKOUT”.
 - 4.3 Log in to your account or purchase without an account. Input recipient details under “DELIVER TO” and your (cardholder) details under “BILL TO”.
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 - 4.5 Select additional exclusive items, if any, or just click “CONTINUE” to proceed to Shipping and Payment Options.
 - 4.6 Check your order and enter the promo code **CITIMDAY15** in the “Redeem” field then click the “Redeem” button. The total purchase price will adjust to the discounted value. Then click continue.
 - 4.7 Choose how you would like to pay. The client can use their Citibank credit card in both available payment methods.
 - 4.8 Check your payment and order details. Then click pay now.
 - 4.9 (A) Check the “I have read and agree to the terms and conditions” box and fill out your payment details. Make sure to use your Citi Credit Card to avail of the discount. Click pay now.
 - 4.10(B) You can choose to log in or pay with a credit card even without a PayPal account.
 - 4.11 Once the payment is done, a virtual invoice will appear with the Order Number for your reference. An email will also be sent to your email address as specified in your Billing Details once the order has been processed.
 - 4.12 Sit back and relax. We’ll take care of the rest for you
5. Promo code can be availed by using the promo code **CITIMDAY15**
6. The Promo offer is valid only for delivery in NCR, CAVITE, SELECT AREAS OF LAGUNA, RIZAL, BATANGAS AND BULACAN.
7. Discount is valid on ON ALL ITEMS EXCLUDING SYMPATHY FLOWERS.
8. No extension will be given for an expired discount code.
9. This Promo offer cannot be used in conjunction with any other promo and discount that requires a voucher code.
10. All purchases are subject to terms and conditions of Philippine Cutflower Corporation (the Merchant) and the Citi Card Agreement.
11. The Promo offer is not exchangeable for cash, credit or other goods and services.
12. Any issue on the actual purchase should be directed and will be resolved by Philippine Cutflower Corporation (merchant). For any concerns/inquiries regarding the promo, please email helpdesk@islandrose.net.
13. Citibank is not an agent of Philippine Cutflower Corporation (merchant) and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to Philippine Cutflower Corporation (merchant)
14. In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, and fulfilment, Citibank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
15. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank’s discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-117171, Series of 2021.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph.

Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.