

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale with Foodpanda Philippines, Inc.

1. Eligibility

The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

2.1 The Promo is from December 1 to 31, 2020. (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.

2.2 The promo entitles the Cardholder P150 off, min spend of P500, for new customers. Valid for delivery and pick up for serviceable areas.

2.3 Please refer to below for the list of serviceable areas.

CITY	AREA	CITY	AREA	CITY	AREA	CITY	AREA
Muntinlupa	Metro Manila	Pasay	Metro Manila	Cavite City	Cavite	San Pedro	Laguna
Las Pinas	Metro Manila	Marikina	Metro Manila	San Pedro	Laguna	Baguio	Benguet
Quezon City (All districts)	Metro Manila	Makati	Metro Manila	Angeles	Pampanga	San Fernando	Pampanga
Pateros	Metro Manila	Valenzuela	Metro Manila	Cainta	Rizal	Mandaue	Cebu
Ortigas	Metro Manila	Paranaque	Metro Manila	Imus	Cavite	Cebu	Cebu
San Juan	Metro Manila	Pasig	Metro Manila	Bacoor	Cavite	Lapu-lapu	Cebu
Mandaluyong	Metro Manila	Taguig	Metro Manila	Silang	Cavite	Davao	Davao del Sur
South Caloocan	Metro Manila	Manila	Metro Manila	Tagaytay	Cavite	Bacolod	Negros Occidental
Naga	Camarines Sur	Cagayan de Oro	Misamis Oriental	Iloilo	Iloilo	Dumaguete	Negros Oriental
Tacloban	Tacloban	Butuan	Agusan del Sur	Talisay	Negros Occidental	Silay	Negros Occidental
Antipolo	Rizal	General Santos City	Socsgargen	Kabankalan	Negros Occidental	Sta. Rosa	Laguna
Cainta	Rizal	Toril	Davao del Sur	Tagum	Davao del Norte	Palo	Leyte
Tarlac	Tarlac	Zamboanga	Zamboanga del Sur	Malolos	Bulacan	Koronadal	Socsgargen
Dasmarinas	Cavite	Dagupan	Pangasinan	Mabalacat	Pampanga	Valencia	Bukidnon
Cabanatuan	Nueva Ecija	Olongapo	Zambales	Legazpi	Albay	Ormoc	Leyte
Iligan	Lanao del Norte	Surigao	Surigao del Norte	Iriga	Camarines Sur	Malaybalay	Bukidnon
Novaliches	Metro Manila	La Trinidad	Benguet	Batangas City	Batangas	San Carlos	Negros Occidental
Binan	Laguna						

2.4 To avail of the promo, the Cardholder must complete the following steps:

- a. Visit foodpanda app or website.
- b. The user then clicks on the Citibank Carousel to view all the restaurants part of the campaign in the collection. (those restaurants that are geo specifically available in that particular area).
- c. Choose the restaurant from the options available and add chosen dishes.
- d. Prior to check out, click on Apply a Voucher and input CITIFPNEW150
- e. On the Payment Methods tab, click on add a new payment method to input card details.
- f. Check final total bill to ensure that correct discounts was applied.
- g. Click on Place Your Order to finalize transaction

2.5 Promo code can be availed by using the promo code CITIFPNEW150.

2.6 Discount is valid on products available on your selected location.

2.7 Discount code is non-refundable/non-exchangeable/non-replaceable.

2.8 No extension will be given for an expired discount code.

2.9 For more information about the promo, contact [support@foodpanda.ph](mailto:support@foodpanda.ph)

2.10 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.11 All purchases are subject to terms and conditions of foodpanda and the Citi Card Agreement.

2.12 The Promo offer is not exchangeable for cash, credit or other goods and services.

2.13 Any issue on the actual purchase should be directed and will be resolved by Foodpanda Philippines Inc.

For any concerns/inquiries regarding the promo, please email [support@foodpanda.ph](mailto:support@foodpanda.ph)

2.14 Any issue specific to the booking may be resolved with Foodpanda Philippines, Inc.

2.15 Citibank is not an agent of any of Food and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective helpdesk.

2.16 In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.

2.17 Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-109092, Series of 2020.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).** Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.