

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale with ZENROOMS Services Philippines, Inc.

1. Eligibility
The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

- 2.1 The promo is from October 28, 2020- October 27, 2021 for BAU offer and October 28, 2020 to December 31, 2020 for Dream Now Travel Later:

| PROMO | Business as Usual | Dream Now Travel Later |
|------------|---|---|
| Duration | October 28, 2020 to October 27, 2021 | October 28 to December 31, 2020 |
| Offer | 10% discount | 15% discount |
| Mechanics | Valid for stays across SEA, NO minimum amount and stay required | Valid for stays across SEA, NO minimum amount and stay required |
| | Maximum discount of P1,000 | Maximum discount of P1,000 |
| | Multiple Use | Multiple Use |
| Promo Code | ZENCITI10 | ZENCITI15 |

- 2.2 To avail of the promo, the Cardholder must complete the following steps:

- a. Visit www.zenrooms.com or ZEN Rooms Mobile App
- b. Choose your preferred location, check-in and check-out dates and number of guest(s)
- c. Click Find Rooms
- d. Choose the ZEN Rooms property you want to book and Book Now
- e. Input guest details and the Voucher Code
- f. Click Continue and choose Pay with Credit Card as your payment method
- g. Enter your credit card details to complete your booking
- h. Receive an Email Confirmation containing your Booking details

- 2.3 Discount is valid for stays across SEA, NO minimum amount and stay required.

- 2.4 Discount code is non-refundable/non-exchangeable/non-replaceable.

- 2.5 No extension will be given for an expired discount code.

- 2.6 For more information about the promo, visit Love to Click microsite and Zen Rooms site.

- 2.7 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

- 2.8 All purchases are subject to terms and conditions of the Citi Card Agreement and ZEN Rooms.

- 2.9 The Promo offer is not exchangeable for cash, credit or other goods and services.

- 2.10 Any issue on the actual purchase should be directed and will be resolved by ZEN Rooms. For any concerns/inquiries regarding the promo, please email care@zenrooms.com. Any issue specific to the booking may be resolved with ZEN Rooms.

- 2.11 Citibank is not an agent of any of ZEN Rooms and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective ZEN Rooms helpdesk.

- 2.12 In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, and fulfilment, Citibank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.

- 2.13 Fraud, abuse or any unauthorized action relating to the credit card transaction, and the participation in the Promo, or the redemption of the Free Gift may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank’s discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-106711, Series of 2020.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.