



PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s Love to Click with ZALORA

I. Eligibility

The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”), both principal and supplementary, whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

II. Promo Period and Discount:

2.1 The Promo is on February 5, 2020 to January 31, 2021 (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.

2.2 The promo entitles the Cardholder to offers below, brand exclusions apply zalora.com.ph/faq-non-sale.

Promo Period	Offer	Promo code
February 5, 2020 to January 31, 2021	18% off, no min spend, max discount of P1,000 for new customers. Valid for one time use.	CITI2020
	15% off, min spend of P1,000, max discount of P1,000 for existing customers. Valid for multiple use.	

2.3 To avail of the promo, the Cardholder must complete the following steps:

- a. Log-on to Zalora Website
- b. Click on Shop Women or Shop Men to begin.
- c. Select product categories.
- d. Once finished, click CHECKOUT NOW to proceed.
- e. Select “Credit/Debit Card” as Payment Method and add card information.
- f. Click “Have a promo code? Enter it here”. Enter applicable promo code then click APPLY.
- g. Discount will be deducted from subtotal. Click ORDER NOW to finalize the order.

2.4 No extension will be given for an expired discount code.

2.5 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.6 All purchases are subject to terms and conditions of the Citi Card Agreement.

2.7 The Promo offer is not exchangeable for cash, credit or other goods and services.

2.8 The Promo is subject to the terms and conditions of Zalora. In case of dispute, the decision of Zalora shall be final.

2.9 Any issue on the actual purchase should be directed and will be resolved by Zalora. For any questions or clarifications, please contact ZALORA Philippines hotline at +632 8858 0777 or via Live Chat. For more information, please visit ZALORA FAQ

2.10 Citibank is not an agent of any of the participating merchants or outlets and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective merchant or outlet

2.11 In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, and fulfilment, Citibank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.

2.12 Fraud, abuse or any unauthorized action relating to the credit card transaction, or the participation in the Promo, may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank’s discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

For any concerns, you may call us at (632) 8895-9999 or send us a message through www.citibank.com.ph.

Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.