



Enjoy up to **30% off** at ZEN Rooms.

- Promo date: July 15 to August 15, 2019, 30% off on accommodations, no min spend. Promo code: CITIZENROOMS
- Promo date: August 16, 2019 to July 14, 2020, 20% off on accommodations, no min spend. Promo code: LOVE2CLICKZEN
- For new and existing user. Valid for multiple use.

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick with ZEN Rooms

1. Eligibility

The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

2.1 The promo is until July 14, 2020, discount depending on the period. All transactions must be made within the Promo Period to avail of the Promo.

2.2 The promo entitles the Cardholder to below:

Promo Date	Offer	Promo Code
July 15 to August 15, 2019	30% off on accommodations	CITIZENROOMS
August 16, 2019 to July 14, 2020	20% off on accommodations	LOVE2CLICKZEN

2.3 To avail the promo, the cardholder must complete the following steps:

- Go to www.zenrooms.com or download the ZEN Rooms Mobile app
- Enter destination, no of guests and date
- Browse and choose preferred ZEN Rooms
- Click “Book this ZEN Room”
- Input guest details and applicable promo code
- Choose pay with credit card and input card details
- A SMS and email confirmation will be sent once booking is confirmed

2.4 The promo can be availed by using the applicable promo code, depending on the booking period.

2.5 The promo is valid on all ZEN Rooms accommodation across Southeast Asia

2.6 Discount code is non-refundable/non-exchangeable/non-replaceable



2.7 No extension will be given for an expired promo code.

2.8 For more information about the promo, visit www.zenrooms.com/deals/citilove2click

2.9 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.10 All purchases are subject to terms and conditions of the Citi Card Agreement.

2.11 The Promo offer is not exchangeable for cash, credit or other goods and services.

2.12 Any issue on the actual purchase should be directed and will be resolved by ZEN Rooms. For any concerns inquiries regarding the promo, please email care@zenrooms.com. Any issue specific to the booking may be resolved with ZEN Rooms.

2.13 Citibank is not an agent of any of the participating merchants or outlets and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective merchant or outlet.

2.14 In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfilment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.

2.15 Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo, may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

For any concerns, you may call us at (632) 995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 708-7087.

Per DTI-FTEB Permit No. XXXX, Series of 2019