

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale with Medgate (Philippines) Holdings Pty Limited

1. Eligibility

The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

2.1 The promo is from **December 1, 2020 – November 30, 2021**. (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.

2.2 The promo entitles the Cardholders below rates on their consultation plans. Citi rates below are exclusive of VAT.

Medgate Uniconsultation Plan (MUP) types	Retail Rate(Php)	Citi Discounted Rates	Maximum number of consultations
Individual +Parents	1,499	P1,249 (Less P250)	Unlimited
Family of 4 (includes spouse & two dependent children under 18 years old (CITI Exclusive Offer)	1,999	P1,724 (Less P275)	Unlimited
Family (includes spouse & ALL dependent children under 18 years old)	2,499	P2,099 (Less P400)	Unlimited
Additional charge for each employee of the home that is enrolled	499	P424 (Less P75)	Unlimited

2.3 To avail of the promo, the Cardholder must complete the following steps:

- Customer purchases Medgate Uniconsultation Plan in medgate.ph/shop/promo/Citibank
- Customer chooses a product and clicks “Add to cart”
- Customer opens cart and clicks “Check out”
- Upon checkout, customer gets the breakdown of the pricing and fills out the billing information.
- By clicking “-“and “+” customer can add or remove household members that are above 18 years old. Total cost will be automatically updated.
- Customer proceeds to payment and selects preferred payment method.
- Once payment is successful, an access key and activation code will be emailed to the customer
- Customer enrolls the access key and activation code via link sent to customer’s email.

2.4 Discount is valid on products specified in the Merchant’s offer.

2.5 Discount code is non-refundable/non-exchangeable/non-replaceable.

2.6 No extension will be given for an expired access key and activation code.

2.7 For more information about the promo, please e-mail info@medgatephilippines.com or check their website.

2.8 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.9 All purchases are subject to terms and conditions of the Citi Card Agreement and Medgate (Philippines) Holdings Pty Limited.

2.10 The Promo offer is not exchangeable for cash, credit or other goods and services.

2.11 Any issue on the actual purchase should be directed and will be resolved by Medgate (Philippines) Holdings Pty Limited.

2.12. For any concerns/inquiries regarding the promo, please email info@medgatephilippines.com . Any issue specific to the booking may be resolved with Medgate (Philippines) Holdings Pty Limited.

2.13 Citibank is not an agent of any of Medgate (Philippines) Holdings Pty Limited and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective helpdesk.

2.14 In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, and fulfilment, Citibank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.

2.15 Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-109463, Series of 2020.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph.
Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 870 8-7087.