

PROMO MECHANICS/TERMS AND CONDITIONS – Citi's LoveToClick Sale with KKday

1. Eligibility

The promo ("Promo") is open to all principal and supplementary Citi Cardholders ("Cardholder") whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

2.1 The promo is from **July 10, 2020 until June 30, 2021**. ("Promo Period"). All transactions must be made within the Promo Period to avail of the Promo.

2.2 The promo entitles the Cardholders the below discount sitewide.

L2CKKDAY5: 5% off sitewide for existing KKday users, valid for multiple use

L2CKKDAY7: 7% off sitewide for new KKday users

2.3 To avail of the promo, the Cardholder must complete the following steps:

a. Customer will be directed from your site, over to Citi's dedicated microsite

b. All the deals will be updated in the microsite

c. Customer will enter the promo code via check out page using the promo code

2.4 Promo code can be availed by using the promo code

L2CKKDAY5: 5% off sitewide for existing KKday users, valid for multiple use

L2CKKDAY7: 7% off sitewide for new KKday users

2.5 Discount is valid on all products included in the Citi Kkday landing page

2.6 Discount code is non-refundable/non-exchangeable/non-replaceable.

2.7 No extension will be given for an expired discount code.

2.8 For more information about the promo, please see below details or send an email to service@kkday.com.

- The promotion code is applicable for all products excluding Hong Kong Disneyland, Universal Studios Japan Admission Tickets, Express Passes, JR Pass, Tokyo Disneyland, Osaka Amazing pass and all related bundled products.
- These promotions are available for bookings made via <https://www.kkday.com/en-ph/affiliate/whlb/citiph>
- These promotional codes are not valid in conjunction with other promotions, vouchers and/or discounts, unless otherwise stated.
- Promo code is applicable to Philippines users.
- Payment must be made with a Citi Credit card to enjoy the discount.
- The availability of tours and activities with a 48 hours confirmation policy require a further confirmation from the local supplier. In the case of cancellation due to unavailability, users can choose between rescheduling and a full refund.
- Cancellation or rescheduling of tours and activities are subject to Terms and Conditions. Please login to Kkday website and apply for cancellation or rescheduling through KKday's booking management system. For further information, please read through the "Booking confirmation email" or contact KKday's customer service.
- Pictures of tours and experiences shown Kkday website are referential, subjected to the condition onsite for actual experience.
- For any questions/issues, please email to service@kkday.com.

2.9 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.10 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.11 All purchases are subject to terms and conditions of the Citi Card Agreement.

2.12 The Promo offer is not exchangeable for cash, credit or other goods and services.

2.13 Any issue on the actual purchase should be directed and will be resolved by **KKDay**. For any concerns/inquiries regarding the promo, please email service@kkday.com. Any issue specific to the booking may be resolved with **KKDay**.

2.14 Citibank is not an agent of any of **KKDay** and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective merchant.

- 2.15 In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
- 2.16 Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-101845, Series of 2020.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.