



PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Online Sale with Booking.com

1. The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

2.1 This promotion is valid March 1, 2020 to February 28, 2021.

2.2. This offer is open to all Citibank Mastercard/Visa Credit Cards and payment must be made with a valid Citibank Mastercard/Visa Credit Card (“Eligible Cards”) to enjoy the offer.

2.3 Cashback is only available for bookings made through Booking.com. Bookings made directly through Booking.com’s website and Booking.com app will not qualify.

2.4 To be eligible for the cashback promo, visit [Booking.com/citiph](https://www.booking.com/citiph) and follow these steps:

- Log in or register to Booking.com.
- Browse for the accommodation and travel dates, and select the property you want to book. Cashback only available for properties with “cashback” box.
- Enter your details.
- On the reservation page, enter the credit card information of the “Eligible Cards” to be eligible for the cashback. Make sure you don’t untick the consent box that allows Booking.com to share your credit card information with a third party provider. The third party provider will be sending the cashback. Note: If the property you selected does not accept credit card payment, you will not be eligible for the cashback.
- Booking confirmation will be sent to the email used for the reservation.
- Pay for your stay using “Eligible Cards” on [Booking.com/citiph](https://www.booking.com/citiph) or directly at the accommodation.

2.5 Card members are required to present their “Eligible Cards” used for booking upon arrival.

2.6 Cashback is only applicable for room charges. Other fees and charges, including but not limited to local government taxes, service charges, food & beverage or room service charges will not be eligible for cashback. The exchange rate at the time of payment will also affect the final amount of cashback.

2.7 The cashback will be credited to the cardholder’s billing statement between thirty (30) to sixty (60) business days after completion of stay in the accommodation.

2.8 For avoidance of doubt, properties that only accept cash as mode of payment will not be eligible for cashback.

2.9 Cancelled and “no show” bookings are not eligible.

2.10 The cashback will be due and paid directly by Booking.com cashback partner and the actual amount is based on % of the price of your booking, and the local currency of the partner.

2.11 This promotion is not valid in conjunction with other promotions, vouchers and/or offers, unless otherwise stated.



2.12 Booking.com reserves the right to require payment of fees or charges for any services offered by Booking.com. You shall pay all applicable fees or charges, as described on this website in connection with such services selected by you. Booking.com reserves the right to change its price list for fees or charges at any time, upon notice to you, which may be sent to you by email or posted on this website. Your use (or continued use) of the services offered by Booking.com following such notification constitutes your acceptance of any new or revised fees or charges.

2.13 Should you have any questions regarding your booking, please contact Booking.com Customer Service onsite.

2.14 For inquiries and concerns about the offer, you may call Booking.com Customer Service at:

International (English): +442033202609

Singapore (English): +6564155410

Philippines (English): 180011142126

Indonesia (Bahasa Indonesia): 0078030110118

Taiwan (Mandarin): 0287933062

2.15 Citibank is not an agent of Booking.com and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective merchant or outlet.

2.16 In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfilment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.

2.17 Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo, may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

For any concerns, you may call us at (632) 8895-9999 or send us a message through www.citibank.com.ph.

Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.

Terms and conditions apply. Per DTI Fair Trade FTEB Permit No. 04167, Series of 2020.