

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale at Balthazar Shoes

1. Eligibility

The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.

2. Promotion Mechanics and Conditions

2.1 The promo is from **June 12 to December 31, 2020**. (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.

2.2 The promo entitles the Cardholders to below:

- 10% off at Balthazar Shoes website
- Promo code: L2CBALT + first 6 digits of card

2.3 To avail of the promo, the Cardholder must complete the following steps:

- a. **Customer goes to the website and adds to the cart the product, color, size and quantity they want.**
- b. **Customer proceeds to checkout.**
- c. **Customer chooses to self collect or to have their orders shipped.**
- d. **Customer puts in their billing details.**
- e. **Upon placing the order, customer will be directed to the Paynamics page**
- f. **Customer chooses mode of payment.**
- g. **After payment is confirmed, customer will automatically receive an email confirmation of payment and order.**
- h. **Orders will be prepared and delivered.**
- i. **One week after the dispatch, Balthazar team will reach out to customer for feedback.**

2.4 Promo code can be availed by using the promo code L2CBALT + first 6 digits of card.

2.5 Discount is valid products.

2.6 Discount code is non-refundable/non-exchangeable/non-replaceable.

2.7 No extension will be given for an expired discount code.

2.8 For more information about the promo, **please email help@balthazarshoes.com**

2.9 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.

2.10 All purchases are subject to terms and conditions of the Citi Card Agreement.

2.11 The Promo offer is not exchangeable for cash, credit or other goods and services.

2.12 Any issue on the actual purchase should be directed and will be resolved by Baltz Marketing Inc. For any concerns/inquiries regarding the promo, please email **help@balthazarshoes.com**. Any issue specific to the booking may be resolved with **Baltz Marketing Inc.**

- 2.13 Citibank is not an agent of **Baltz Marketing Inc.** and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to the respective merchant.
- 2.14 In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
- 2.15 Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-100257, Series of 2020.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.