

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale with APPPPS Partners Inc. (AIDE)

1. Eligibility

The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch and are active and in good credit standing.
2. Promotion Mechanics and Conditions
  - 2.1 . The promo is from December 15, 2020 – June 15, 2021 (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.
  - 2.2 . The promo entitles the Cardholders the following discount:
    - 100 OFF E-consultation total booking cost
    - 100 OFF Med Delivery fee (same day delivery) total booking cost
    - 100 OFF Nursing Care total booking cost
    - 100 OFF PT total booking cost
    - 100 OFF Vaccines total booking cost
    - 200 OFF Doctor Visit total booking cost
    - 250 OFF Lab Packages total booking cost
    - 300 OFF COVID RT-PCR Testing + Flu Vax Package
    - 300 F DNA Testing total booking cost
  - 2.3 To avail of the promo, the Cardholder must complete the following steps:
    - 2.3.1 AIDE App Booking Process (all except Covid testing)
      - a. Download the AIDE app from Google Play or App Store or log on to AIDE-app.com (website)
      - b. Sign up using your mobile number and email address.
      - c. Create user profiles for you and your family.
      - d. Select a service you want to avail
      - e. Input request details (doctor’s request, location and schedule)
      - f. Wait for a medical professional or a medical coordinator to assist you with your request.
      - g. Confirm appointment.
      - h. In the payment section, choose credit card and input promo code CITIAIDE + 1st 6 digits of Citi credit card to avail the discounts exclusive to Citi cardholders. Click “Use now” to apply discount.
      - i. Proceed to payment.
      - j. Receive your home healthcare.
        - \* only 1 discount can be availed per transaction
        - \* book separate transaction to avail of other promo service.
        - \* valid on all direct bookings in the AIDE application from Google Play or App Store and AIDE website - (Only COVID RT-PCR Testing + Flu Vax Package is booked through website).
    - 2.3.2 COVID RT-PCR Testing Booking Process
      - a. Go to AIDE website
      - b. Review the service guidelines.
      - c. Fill the home service request form and input CITIAIDE + 1<sup>st</sup> 6 digits of Citi credit card in the input promo code portion.
      - d. Wait for a medical coordinator to contact you regarding testing schedule
      - e. Once your appointment is finalized, settle the discounted bill with your Citi credit card through the link provided by the medical coordinator.
      - e. Wait for your assigned testing physician to conduct the home swab test.
  - 2.4 Serviceable areas:
    - Labs services: Quezon City, Pasig City, Marikina City, Mandaluyong, San Juan, Manila, Pasay, Paranaque, Makati, Malabon, Valenzuela, Caloocan, Antipolo City, Cainta, Malabon, Valenzuela, Northern Manila and Caloocan serviceable but limited to some areas
    - Home visit service: May be accommodated by medical professionals within NCR
    - Video and e-consult: have no geographic limitations
  - 2.5 Promo code can be availed by using: CITIAIDE + 1st 6 digits of Citi credit card. Only one product can be availed per transaction.
  - 2.6 Discount code is non-refundable/non-exchangeable/non-replaceable.
  - 2.7 No extension will be given for an expired discount code.
  - 2.8 For more information about the promo, send e-mail to or log in to: info@aide-app.com and aide-app.com
  - 2.9 This promo cannot be used in conjunction with any other Promo and discount that requires a voucher code.
  - 2.10 All purchases are subject to terms and conditions of the Citi Card Agreement.

- 2.11 The Promo offer is not exchangeable for cash, credit or other goods and services.
- 2.12 Any issue on the actual purchase should be directed and will be resolved by APPPPS Partners Inc. For any concerns/inquiries regarding the promo, please email [info@aide-app.com](mailto:info@aide-app.com).
- 2.13 Citibank is not an agent of APPPPS Partners Inc. and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to [info@aide-app.com](mailto:info@aide-app.com).
- 2.14 In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfillment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
- 2.15. Fraud, abuse or any unauthorized action relating to the credit card transaction, or the participation in the Promo, may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-110021, Series of 2020.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).** Citibank, N.A. Philippine Branch is supervised by Bangko Sentral ng Pilipinas with telephone number (632) 8708-7087.