

**TERMS AND CONDITIONS**  
**Citi's LoveToClick Sale with AIDE**

1. Eligibility

1.1 The promo ("Promo") is open to all principal and supplementary Citi Cardholders ("Cardholder") whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo ("Cardholder").

1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.

2. The Promo will run from July 1, 2021 to December 30, 2021. ("Promo Period"). All transactions must be made within the Promo Period to avail of the Promo.

3. The Promo entitles discount on below services:

**Booking via Aide App:**

- 100 off E-Consultation
- 100 off Nursing Care
- 100 off Physical Therapy
- 100 off Vaccines
- 200 off Doctor Visit
- 250 off Laboratory Packages
- 500 off COVID PCR Test for 1 pax
- 250 off COVID Rapid Antigen Test for 1 pax

**Booking via Aide Website:**

- 300 off COVID PCR Test + Flu Vaccine Package
- 500 off COVID PCR Test for 1 pax
- 250 off COVID Rapid Antigen Test for 1 pax

4. To avail of the Promo

4.1 AIDE App Booking Process (all services EXCEPT P300 off Covid PCR Test + Flu Vaccine):

Step 1: Download the AIDE app from Google Play and App store

Step 2: Signing up using your mobile number

Step 3: Create user profiles for you and your family

Step 4: Select a service you want to avail of

Step 5: Input request details (doctor's request, location and schedule)

Step 6: Wait for a Medical Professional to make an offer (or a Medical Coordinator to assist you with your request)

Step 7: Confirm appointment

Step 8: In the payment section, choose credit card and input promo code CITIAIDE + 1<sup>st</sup> 6 digits of Citi credit card to avail the discounts exclusive to Citi cardholders. Click "Use now" to apply discount.

\*only 1 discount can be availed per transaction.

\*book separate transaction to avail of other promo service.

\*bookings in the AIDE application from Google Play and Apps store.

Step 9: Proceed and Finalize payment.

Step 10: Wait for the Medical professional to provide you with your requested home healthcare service.

4.2 COVID RT-PCR Testing Booking Process:

Step 1: Go to [aide-app.com/covid-pcr](https://aide-app.com/covid-pcr)

Step 2: Review the service guidelines

Step 3: Fill in the home service request form and input "CITIAIDE + 1<sup>st</sup> 6 digits of Citi credit card" in the promo code portion

Step 4: Wait for a medical coordinator to contact you regarding your contact schedule.

Step 5: Once your appointment is finalized, settle your total discounted bill through the credit card link provided by the medical coordinator.

Step 6: Wait for your assigned testing physician to conduct the home service swab test.

5. Promo code can be availed by using the promo code **CITIAIDE+ 1<sup>st</sup> 6 digits of Citi card**. Only one product avail per transaction.
6. Discount is non-refundable / non-exchangeable/ non-replaceable.
7. No extension will be given for an expired discount code.
8. For more information about the promo, send e-mail to or log in to: [info@aide-app.com](mailto:info@aide-app.com) and [aide-app.com](http://aide-app.com)
9. This Promo offer cannot be used in conjunction with any other promo and discount that requires a voucher code.
10. All purchases are subject to terms and conditions of APPPPS Partners Inc and the Citi Card Agreement.
11. The Promo offer is not exchangeable for cash, credit or other goods and services.
12. Any issue on the actual purchase should be directed and will be resolved by APPPPS Partners Inc. For any concerns/inquiries regarding the promo, please email [info@aide-app.com](mailto:info@aide-app.com).
13. Citibank is not an agent of APPPPS Partners Inc. and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to [info@aide-app.com](mailto:info@aide-app.com).
14. In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfilment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
15. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-121799, Series of 2021.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).** Citibank, N.A. Philippine Branch is regulated by Bangko Sentral ng Pilipinas with contact details at <http://www.bsp.gov.ph>