

PROMO MECHANICS/TERMS AND CONDITIONS – Citi’s LoveToClick Sale with PACIFIC BAY

1. Eligibility
 - 1.1 The promo (“Promo”) is open to all principal and supplementary Citi Cardholders (“Cardholder”) whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo (“Cardholder”).
 - 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.
2. The Promo will run from December 1, 2021 to May 30, 2022. (“Promo Period”). All transactions must be made within the Promo Period to avail of the Promo.
3. The Promo entitles the Cardholders Php 150 off for a minimum spend of Php 1,000. Valid for multiple use.
4. To avail of the Promo
 - 4.1 To shop for Pacific Bay products, visit <https://www.pacificbay.com.ph>
 - 4.2 [Login to your account or create new account for first time users.](#)
 - 4.3 In the menu tab select product category.
 - 4.4 Choose from a wide variety of fresh and frozen options and add to cart.
 - 4.5 Choose your shipping method and input your shipping details and proceed to checkout.
 - 4.6 Choose your payment method and input your valid Citi credit card. Input promo code: CITIPB + first 6 digits of Citi card and proceed to checkout. Wait for your order to arrive! Serviceable areas/delivery areas: Nationwide.
5. Promo code can be availed by using the promo code CITIPB+first 6 digits of Citi cards.
6. The Promo offer is valid for regular priced and discounted items.
7. This promo offer cannot be used in conjunction with any other promo and discount that requires a discount code.
8. The Promo offer is not exchangeable for cash, credit or other goods and services.
9. All purchases are subject to terms and conditions of Pacific Bay and the Citi Card Agreement.
10. Any issue on the actual purchase should be directed and will be resolved by Pacific Bay. For any concerns/inquiries regarding the promo, please email: customerservice@pacificbay.com.ph
11. Citibank is not an agent of Pacific Bay and makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to Pacific Bay.
12. In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, and fulfilment, Citibank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
13. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank’s discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-132698, Series of 2021.

For any concerns, you may call us at (632) 8995-9999 or send us a message through www.citibank.com.ph. Citibank, N.A. Philippine Branch is regulated by [Bangko Sentral ng Pilipinas](http://www.bsp.gov.ph) with contact details at <https://www.bsp.gov.ph>