

**TERMS AND CONDITIONS**  
**Citi's LoveToClick Sale with Medgate Philippines, Inc.**

1. Eligibility

- 1.1 The promo ("Promo") is open to all principal and supplementary Citi Cardholders ("Cardholder") whose credit cards have been issued by Citibank, N.A. Philippines Branch, have available credit limit; who received an SMS and/or email from Citibank regarding the particular promo requirement; and who are not prohibited under applicable Gifts, Anti-Bribery and Corruption laws, regulations, and policies from participating in and/or qualifying for this Promo ("Cardholder").
- 1.2 Incumbent government officials or employees, whether elected or appointed, corporate account and US persons (i.e., a citizen or lawful resident, green card holder of the United States of America) are not eligible to participate in this Promo.

2. The Promo will run from **December 01, 2022 to June 30, 2022**. ("Promo Period"). All transactions must be made within the Promo Period to avail of the Promo.

3. The Promo entitles the Cardholders

Medgate Uniconsultation Plan (MUP) types

1. Individual + Parents : Retail Rate – Php1,499  
Citi Discounted Rates – Php1,249 (Less Php250)  
Maximum no of consultations: Unlimited
2. Family of 4 (includes spouse & two dependent children under 18 years old (CITI Exclusive Offer) : Retail Rate – Php1,999  
Citi Discounted Rates – Php1,724 (Less Php275)  
Maximum no of consultations: Unlimited
3. Family (includes spouse & ALL dependent children under 18 years old)  
Retail Rate – Php2,499  
Citi Discounted Rates – Php2,099 (Less Php400)  
Maximum no of consultations – Unlimited
4. Additional charge for each employee of the home that is enrolled  
Retail Rate – Php499  
Citi Discounted Rates – Php424 (Less Php75)  
Maximum no of consultations – Unlimited

\*Prices are exclusive of VAT

4. To avail of the Promo
- a. Customer purchases Medgate Uniconsultation Plan in [medgate.ph/shop/promo/Citibank](http://medgate.ph/shop/promo/Citibank)
  - b. Customer chooses a product and clicks "Add to cart"
  - c. Customer opens cart and clicks "Check out"
  - d. Upon checkout, customer gets the breakdown of the pricing and fills out the billing information.
  - e. By clicking "-and +" customer can add or remove household members that are above 18 years old. Total cost will be automatically updated. This is applicable to Family Plus product only.
  - f. Customer proceeds to payment and selects preferred payment method.
  - g. Once payment is successful, an access key and activation code will be emailed to the customer
  - h. Customer enrolls the access key and activation code via link sent to customer's email.
5. No extension will be given for an expired discount code.
6. This promo offer cannot be used in conjunction with any other promo and discount that requires a discount code.
7. All purchases are subject to terms and conditions of Medgate Philippines, Inc. and the Citi Card Agreement.
8. The Promo offer is not exchangeable for cash, credit or other goods and services.
9. Any issue on the actual purchase should be directed and will be resolved by Medgate Philippines, Inc. For any concerns/inquiries regarding the promo, please email: [info@medgatephilippines.com](mailto:info@medgatephilippines.com)

10. Citibank is not an agent of Medgate Philippines, Inc. makes no representation as to the quality of the goods and services provided. All feedback regarding quality of the goods and services provided should be directed to Medgate Philippines, Inc.
11. In case of dispute with respect to the Cardholder's eligibility, coverage of dates, and fulfilment, Citibank's decision shall prevail. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by Citibank with the concurrence of DTI.
12. Fraud, abuse or any unauthorized action relating to the credit card transaction or the participation in the Promo may result in the disqualification of the Customer from the Promo, or suspension or cancellation of the Card privileges at Citibank's discretion. This shall be without prejudice to any legal action that may be taken by Citibank.

Per DTI Fair Trade Permit No. FTEB-132692, Series of 2022.

**For any concerns, you may call us at (632) 8995-9999 or send us a message through [www.citibank.com.ph](http://www.citibank.com.ph).** Citibank, N.A. Philippine Branch is supervised by ~~Bangko Sentral ng Pilipinas~~ with contact details at <https://www.bsp.gov.ph>