

Terms and Conditions

1. Promo duration is from 6 February 2023 to 31 December 2023.
2. Eligible local and international credit, debit and prepaid cards are as follows:
 - a. Visa Platinum, Visa Signature, and Visa Infinite Cards
 - b. Visa Commercial Cards (Corporate and Business)
3. Enjoy savings on experiential hotel packages and special privileges when you pay using your eligible Visa card at Makati Diamond Residences.
 - a. Enjoy up to 20% savings on rates
 - b. Complimentary Lounge access inclusive of buffet breakfast, all day refreshments up to evening snacks.
 - c. Dining credits (PHP 3,000 for Corporate, Business, and Platinum and PHP 6,000 for Signature and Infinite)
 - d. Early check-in and late check-out to be confirmed upon arrival
 - e. Complimentary welcome amenity
 - f. 20% discount on massage and business center services.
 - g. Complimentary daily use of the meeting room for 2 hours upon prior confirmation during reservation.
4. Dining credits is valid per stay and may only be used within the stay duration for all meal periods in all outlets (including Alfred, Baked, Whisky & Cigar bar, and room service), except minibar and banquet services. Unused portions of the dining credits are not transferable, non-refundable, and cannot be converted to cash. No minimum spend required to avail the dining credits.
5. Dining credits include service charge and applicable taxes, and will be applied upon presentation of the final billing upon check-out.
6. Dining credits cannot be used in conjunction with other restaurant promotions, discounts or other vouchers.
 - a. Example: If a Signature Cardholder's total bill is P6,000, the cardholder no longer needs to pay any incremental amount to the hotel. If the bill is only P4,500, the cardholder will no longer receive the P1,500 change as cash, however, it can be used as credits in other participating restaurants during his/her stay duration.
7. Room rates are inclusive of applicable taxes and charges.
8. Club lounge privileges are as follows:
 - a. Buffet breakfast at the Club Lounge or Alfred from 6:00 am to 10:00 am
 - b. All-day refreshments at the Club Lounge from 6:00 am to 9:00 pm
 - c. Evening snacks at the Club Lounge from 5:00 pm to 7:00 pm
9. Complimentary daily use of the meeting room for 2 hours. Prior reservation is required and will depend on the remaining available time slot.
10. Inclusive of breakfast for 2 persons and up to 2 children below 6 years old.

11. The standard allowable occupancies per category is subject to change depending on the prevailing government regulations at time of check-in. Extra person will have applicable charges.
12. Offer is not valid on eve of and on Public Holidays, special occasions such as Valentine's Day, Mother's Day, Father's Day, Christmas Eve, Christmas Day, New Year's Eve, New Year, and other blackout dates. These dates will vary for each city and will be updated from time to time.
13. All reservations must be guaranteed by a deposit using your eligible Visa card in the amount equivalent to a one-night stay or a preauthorization using one's eligible Visa card.
14. Cancellation policy: Guest may cancel at least 24 hours prior to arrival date to avoid a charge of one night's stay.
15. No show: non-arrival or no-show will incur charges equivalent to the total room rate.
16. Offer is valid for a minimum of 2-nights stay.
17. Rate is not considered a qualifying rate for the hotel's loyalty program.
18. Presentation of the eligible Visa card is required for verification process and payment must be made with eligible Visa card. In the event when payment is not made with an eligible Visa card, full amount will be chargeable.
19. The offers cannot be exchanged for cash, other products, services, or discounts. The offers are not transferable and cannot be used in conjunction with other discounts and promotional offers.
20. Bookings made via Visa Concierge (Viber, website, local toll-free hotlines or e-mail) should be done at least 48 hours prior to preferred time and schedule. (Note: we can still accommodate requests up to 24-hours before, subject to availability of the merchant.)
21. Visa does not take any guarantee or warranty of the quality of the participating merchant. Any issues pertaining to the same will have to be addressed and resolved by the merchants directly.
22. Visa and the merchant reserve the right to change or modify the promotion.
23. The offer acceptability and honoring is subject to Force Majeure wherein any execution or delivery of any of the services committed through this program is hampered beyond its reasonable control, such as but not limited to, strikes, labor controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes or Government orders or restrictions or policies etc. The affected merchant shall be excused for non-performance of its obligation during the period such cause continues to exist.
24. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.
25. Individual merchant terms and conditions may apply.

Fulfillment Options:

1. Concierge: Contact your 24/7 Concierge to make a reservation via phone, email and live chat (available in select issuers and card types).
2. Hotel Direct: Contact +632 8878 9699 or send an email to reservations@makatidiamond.com.
3. Specify your Visa Card type (Business, Corporate, Platinum, Infinite, or Signature).

Per DTI Fair Trade Permit No. FTEB-160275 Series of 2023.