

Terms and Conditions

1. Promo duration is from 6 February 2023 to 31 December 2023.
2. Eligible local and international credit, debit and prepaid cards are as follows:
 - a. Visa Platinum, Visa Signature, and Visa Infinite Cards
 - b. Visa Commercial Cards (Corporate and Business)
3. Enjoy savings on experiential hotel packages and special privileges when you pay using your eligible Visa card at Joy Nostalg Hotel & Suites.
 - a. Up to 15% off on room rates
 - b. Buffet breakfast for 2 adults and up to 2 children below 6 years old
 - c. Dining credits (P2,500 nett for Visa Corporate, Business, and Platinum; P5,000 nett for Visa Signature and Infinite)
 - d. Enjoy additional 10% off on dining
 - e. Complimentary welcome amenity
 - f. Early check-in and late check-out, subject to availability
4. Dining credits is valid per stay and may only be used within the stay duration for all meal periods in all outlets (Nostalgia Lounge & Bar, The Roof, and room service), except minibar and banquet services. Unused portions of the dining are not transferable, non-refundable, and cannot be converted to cash.
5. Dining credits include service charge and applicable taxes which will be applied upon presentation of final billing upon check-out.
6. Dining credits cannot be used in conjunction with other restaurant promotions, discounts, or other vouchers except the additional 10% off Visa dining offer.
7. The 10% Visa discount may only be used may be used within the stay duration of the guest/s and with a minimum spend of PHP 2,500.00
 - a. Example: If a Signature Cardholder's total bill is P5,000, the cardholder no longer needs to pay any incremental amount to the hotel and will be receiving an additional 10% discount (P500) as credits from the hotel which can be used in other participating restaurants during his/her stay duration. The said credits is no longer transferrable nor convertible to cash.
8. Applicable on Best available rates only, with a minimum 2 nights stay requirement.
9. Room rates are subject to value-added tax, local tax, and service charge.
10. Inclusive of breakfast for 2 persons and up to 2 children below 6 years old.
11. The standard allowable occupancies per category is subject to change depending on the prevailing government regulations at time of check-in. Extra person will have applicable charges.
12. Blackout dates apply: Offer is not valid on eve of and on Public Holidays, special occasions such as Valentine's Day, Mother's Day, Father's Day, Christmas Eve, Christmas Day, New Year's Eve, New Year, and other blackout dates. These dates will vary for each city and will be updated from time to time.

13. All reservations must be guaranteed by a deposit using your eligible Visa card in the amount equivalent to a one-night stay or a preauthorization using one's eligible Visa credit card.
14. Reservations should be cancelled no later than 48 hours prior to arrival to avoid cancellation fee equivalent to one-night charge.
15. No show: One-night room charge will be billed as no-show charge. Room reservation for subsequent nights will be released for resale.
16. Offer will be considered as a qualifying rate for the hotel's loyalty program.
17. The offer is not valid in conjunction with other discounts, offers, promotions, vouchers and/or privilege cards.
18. Early check-in (2 hours before 3:00 PM) and late check-out (2 hours after 12:00 PM) will be noted by the Visa Concierge or Reservation agent, and will only be confirmed at point of check-in. Presentation of the eligible Visa card is required for verification process and payment must be made with eligible Visa card. In the event when payment is not made with an eligible Visa card, full amount will be chargeable.
19. The offers cannot be exchanged for cash, other products, services, or discounts. The offers are not transferable and cannot be used in conjunction with other discounts and promotional offers.
20. Bookings made via Visa Concierge (Viber, website, local toll-free hotlines or e-mail) should be done at least 48 hours prior to preferred time and schedule. (Note: we can still accommodate requests up to 24-hours before, subject to availability of the merchant.)
21. Visa does not take any guarantee or warranty of the quality of the participating merchant. Any issues pertaining to the same will have to be addressed and resolved by the merchants directly.
22. Visa and the merchant reserve the right to change or modify the promotion.
23. The offer acceptability and honoring is subject to Force Majeure wherein any execution or delivery of any of the services committed through this program is hampered beyond its reasonable control, such as but not limited to, strikes, labor controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes or Government orders or restrictions or policies etc. The affected merchant shall be excused for non-performance of its obligation during the period such cause continues to exist.
24. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.
25. Individual merchant terms and conditions may apply.

Fulfillment Options:

1. Concierge: Contact your 24/7 Concierge to make a reservation via phone, email and live chat (available in select issuers and card types).

2. Hotel Direct: Contact +63 2 5318 7888 or email HB2D6-RE1@accor.com and specify your Visa Card type (Business, Corporate, Platinum, Infinite, or Signature).

Per DTI Fair Trade Permit No. FTEB-160275 Series of 2023.