

## Terms and Conditions

1. Promo duration is from 6 February 2023 to 31 December 2023.
2. Eligible local and international credit, debit and prepaid cards are as follows:
  - a. Visa Platinum, Visa Signature, and Visa Infinite Cards
  - b. Visa Commercial Cards (Corporate and Business)
3. Enjoy savings on experiential hotel packages and special privileges when you pay using your eligible Visa card at Anya Resort Tagaytay.
  - a) Up to 20% off on room rates
  - b) Inclusive of buffet breakfast for 2 persons and 2 children (below 6 y.o). Exclusive dining credits (P2,500 nett for Visa Corporate, Business, and Platinum; P5,000 nett for Visa Signature and Infinite)
  - c) Early check-in and late check-out to be confirmed upon arrival
  - d) Complimentary upgraded welcome amenity
  - e) 10% discount at Niayama Wellness Center
4. Dining credits is valid per stay and may only be used within the stay duration for all meal periods in all outlets (Samira by Chele and Anila Poolside, and room service), except minibar and banquet services, with no minimum spending required. Unused portions of the dining credits are not transferable, non-refundable, and cannot be converted to cash.
  - a. Example: If a Signature Cardholder's total bill is P5,000, the cardholder no longer needs to pay any incremental amount to the hotel. If the bill is only P4,500, the cardholder will no longer receive the P500 change as cash, however, it can be used as credits in other participating restaurants during his/her stay duration.
5. Dining credits include service charge and applicable taxes, and will be applied upon presentation of the final billing upon check-out.
6. Dining credits cannot be used in conjunction with other restaurant promotions, discounts or other vouchers.
7. Spa discount may only be used within the stay duration of the guest/s.
8. Room rates are inclusive of value-added tax, local tax, and service charge.
9. Inclusive of breakfast for 2 persons and up to 2 children below 6 years old.
10. The standard allowable occupancies per category is subject to change depending on the prevailing government regulations at time of check-in. Extra person will have applicable charges.
11. Blackout dates apply: April 6-10 (Holy Week & Araw ng Kagitingan), Christmas and New Year (December 21, 2023 to January 1, 2024). These dates will vary for each city and will be updated from time to time.
12. A 20% pre-payment is required using your eligible Visa card to guarantee the reservation. Balance can be settled upon check-in using your eligible Visa card.
13. Reservations should be cancelled no later than 48 hours prior to arrival to avoid cancellation fee equivalent to total amount of reservation.

14. No show: No show penalty is equivalent to the total amount of reservation.
15. No minimum stay required.
16. Offer will be considered as a qualifying rate for the hotel's loyalty program.
17. The offer is not valid in conjunction with other discounts, offers, promotions, vouchers and/or privilege cards.
18. Early check-in (2 hours before 3:00 PM) and late check-out (2 hours after 12:00 PM) will be noted by the Visa Concierge or Reservation agent, and will only be confirmed at point of check-in.
19. Presentation of the eligible Visa card is required for verification process and payment must be made with eligible Visa card. In the event when payment is not made with an eligible Visa card, full amount will be chargeable.
20. The offers cannot be exchanged for cash, other products, services, or discounts. The offers are not transferable and cannot be used in conjunction with other discounts and promotional offers.
21. Bookings made via Visa Concierge (Viber, website, local toll-free hotlines or e-mail) should be done at least 48 hours prior to preferred time and schedule. (Note: we can still accommodate requests up to 24-hours before, subject to availability of the merchant.)
22. Visa does not take any guarantee or warranty of the quality of the participating merchant. Any issues pertaining to the same will have to be addressed and resolved by the merchants directly.
23. The offer acceptability and honoring is subject to Force Majeure wherein any execution or delivery of any of the services committed through this program is hampered beyond its reasonable control, such as but not limited to, strikes, labor controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes or Government orders or restrictions or policies etc. The affected merchant shall be excused for non-performance of its obligation during the period such cause continues to exist.
24. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.
25. Individual merchant terms and conditions may apply.

#### **Fulfillment Options:**

1. Concierge: Contact your 24/7 Concierge to make a reservation via phone, email and Viber live chat (available in select issuers and card types).
2. Hotel Direct: Contact +63 8 657 1640 / +63917 704 6159 and specify your eligible Visa Card type (Business, Corporate, Platinum, Infinite, or Signature).
3. Hotel Website: Input **ARTVISA23** upon booking on the website. Failure to input promo code forfeits participation in the program