



Best Deal Promise Terms and Conditions:

1. Citibank's Best Deal Promise is available in any Citibank Dining Privileges participating dining outlets (referred to as "Dining Outlets"). For a list of participating Dining Outlets please log on to www.citibank.com.ph
2. The Citi Cardholder must inform the server that he/she will be availing the Citibank Dining Privileges promotion and present his/her Citi Card prior to ordering.
3. The Citi Cardholder must pay for the dining bill using his/her Citi Card and if there is a better deal offered by another bank/credit card company at the same Dining Outlet, he/she can seek a refund of the difference in the cash savings between the two offers. *See Item 6 for the refund computation*
4. In order to qualify for the refund under the Best Deal Promise promo, the Cardholder's dining bill must qualify for the other bank's/credit card company's offer.
5. Citibank's Best Deal Promise applies against other bank/credit card company offers that require cardholders to make a minimum purchase within the premises of the participating Dining Outlet at the same time that the cardholder avails of the offer. The Citibank offer should not be compared against other bank/credit card company offers in participating Dining Outlets that do not require the Cardholder to meet a minimum purchase requirement within the premises of the same Dining Outlet upon availing of the offer. In addition, the Citibank offer should not be compared against dining privileges that are embedded product features of another bank/credit card company's card which offer standard dining transaction discounts that are not specific to any Dining Outlet.
6. The amount of the refund is computed based on the difference in the cash savings from the Citi Card promotion offer as compared to the cash savings from the offer of another bank/credit card company. The discount rate, freebie value and the minimum transaction requirement will all be considered in determining the refund amount.

Example of how the refund is calculated:

Type of Promotion	Total Transaction Amount of Cardholder	Citibank Offer	Min. Purchase Requirement of Citibank	Other Bank/Credit Card Company's Offer	Min. Purchase Requirement of Other Bank/Credit Card Company	Total Citibank Discount	Total Discount of Other Bank/Credit Card Company	Total Refund
						Discount= Total Transaction Amount X Citibank Discount	Discount= Total Transaction Amount X Other Bank/Credit Card Company's Discount	Refund = Other Bank/Credit Card Company's Discount - Citibank Discount
Discount w/o Minimum ("Min.") Purchase	Php1,000	10%	0	15%	0	Php100	Php150	Php50
Discount w/ Min. Purchase	Php3,500	10%	Php1,000	15%	Php500	Php350	Php525	Php175

Type of Promotion	Total Transaction Amount	Citibank Freebie	Min. Purchase Requirement of Citibank	Other Bank/Credit Card Company's Freebie	Min. Purchase Requirement of Other Bank/Credit Card Company	Total Citibank Freebie	Total of Other Bank/Credit Card Company's Freebie	Total Refund
Freebie w/o Min. Purchase	Php1,200	Php180	0	Php220	0	Php180	Php220	Php40
Freebie w/ Min. Purchase	Php600	Php180	Php800	Php220	Php500	0	Php220	Php220

Type of Promotion	Total Transaction Amount	Citibank Offer	Min. Purchase Requirement of Citibank	Other Bank/Credit Card Company's Offer	Min. Purchase Requirement of Other Bank/Credit Card Company	Total Citibank Discount/Freebie	Other Bank/Credit Card Company's Discount/Freebie	Total Refund
Freebie vs. Discount	Php1,000	Freebie worth Php180	0	20%	0	Php180	Php200	Php20



Discount with Min. purchase vs. Freebie	Php1,300	20%	Php1,500	Freebie worth Php220	0	0	Php220	Php220
Freebie w/ Min. Purchase vs. Discount w/ Min. Purchase	Php5,000	Freebie worth Php150	Php1,500	20%	Php1,000	Php150	Php1,000	Php850

*For promotions involving freebies or complimentary dishes, computation will be based on the monetary value of the freebie.

7. The Cardholder may request for a refund by calling CitiPhone (+632 995-9999) within 7 banking days from the transaction. The Cardholder should be ready to provide the following details:
 - a. Name and location of Dining Outlet
 - b. Date of transaction
 - c. Transaction amount
 - d. Information on other bank/credit card company's offer
 - i. Discount
 - ii. Minimum purchase requirement
 - iii. Freebie
 - e. Other bank/credit card company offering a better deal
8. Citibank shall verify the request and information provided and, if it finds the Cardholder to be entitled to a refund, process the refund within 7 to 10 days from the date of the request.
9. If Citibank determines that the Cardholder is entitled to a refund under Citibank's Best Deal Promise, the refund will be credited to the Citi Card account and reflected on the next credit card statement of the Cardholder.
10. Promo benefits are not refundable in cash money or in kind.
11. The refund for the Citibank's Best Deal Promise will only apply to transactions done in the Philippines using Philippine issued Citi Cards.
12. All Citibank offers are limited to one redemption per cardholder, per visit, per table, per bill.
13. Citibank's Best Deal offer is not valid in conjunction with other promos and discounts.
14. Citibank reserves the absolute discretion to determine if a Cardholder is entitled to a refund and the amount of the refund. The Cardholder must retain the original transaction charge slip and receipt for verification purposes.
15. Promo period is from July 3, 2010 to July 1, 2011.
16. Citibank Dining Privileges Terms and Conditions apply.



Citibank Dining Privileges Terms and Conditions

1. All transactions must be charged to any validly issued Citi Card to avail of the Citibank Dining Privileges promotion.
2. Credit cardholder must state that he/she will be availing the Citibank Dining Privileges promotion and present his/her Citi Card prior to ordering.
3. The Citi Cardholder must pay for the dining bill using his/her Citi Card.
4. All offers are not valid in conjunction with other discounts, privileges, promotions, set menus, special menu, vouchers, special holiday promos, membership privileges or privileges/VIP cards.
5. All offers are valid for dine-in only.
6. Discounts and privileges are not exchangeable for cash, credit or other goods and services.
7. All offers are limited to one redemption per cardholder, per visit, per table, per bill.
8. Any amendment in the terms and conditions governing the offers is subject to prior DTI approval.
9. Citibank is not an agent of any of the participating Dining Outlets and makes no representation as to the quality and services provided. All feedback regarding quality and services provided should be directed to the respective Dining Outlets.
10. Advance reservation is strongly recommended.
11. Offer is subject to all prevailing local taxes and service charges.
12. All information is accurate at time of posting.

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